

Legal Division Docket

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Editor's Notes

by Jessica King, *Legal Division Docket* Editor, Softlink America

Hello and welcome to the first issue of the *Legal Division Docket* for 2013. I am excited about this year and this issue, particularly because of all the upcoming conference information that is included! If you haven't already made plans and registered, do so now!

We begin this issue with a few words from our Chair, Tricia Thomas, in the From the Boardroom article where she discusses the conference as well as our plans to celebrate the Division's 20th Anniversary while in San Diego. Speaking of parties, the following article from Past Chair, Tracy Maleeff, is a summary of her experience at the SLA New York holiday party and speaks to the importance of going outside of her local chapter to network. After reading about expanding our professional network, we have a great article about expanding your role from Lynn Oser.

The next couple of articles provide a preview of the The Canadian Association of Law Libraries / Association Canadienne des Bibliothèques de Droit (CALL/ACBD) conference in Montreal this May and the British & Irish Association of Law Librarians this June in Glasgow. Our international conference preview wraps up with this issue's Letter from Australia which gives us some background on the Janders Dean Legal Knowledge Management & Innovation Conference and a sneak peak at what is to come this September in Sydney.

In this issue's Full Disclosure article we learn more about Martha Foote, a Legal Division Past Chair. This is followed by an interview of our most recent Past Chair, Tracy Maleeff by SLA Europe. Following our interviews we get a chance to learn a little bit about this year's Travel Grant Award Winners. Say congratulations when you see them in San Diego!

We wrap up this issue with some great tips from Bobbi Weaver, representing the San Diego Chapter, and a nice tip about internet access from the SLA Leadership list-serv. Our final article is from Legal Division Chair-Elect, Caroline Jones, and provides a great preview of what is to come in San Diego!

Thank you to everyone who contributed to this issue. I welcome any and all ideas for contribution to the newsletter and just as a heads up I will be sending out my call for volunteers to cover conference sessions soon so if you are interested send me an email at jlking40356@gmail.com.

Thanks for reading and see you in San Diego!



From the Boardroom

by Tricia Thomas, Legal Division Chair, Alston + Bird LLP

San Diego is just around the corner...

It's hard to believe but in less than two months we'll be converging on San Diego for the next SLA annual conference. This year is particularly special for the Legal Division. We will be celebrating our twentieth anniversary!

During the course of the annual conference, you'll see the Legal Division celebrating this monumental anniversary at every turn. When you enter the convention center's registration hall, be certain to pick up a colorful Legal Division 20th anniversary ribbon to show your pride as a Legal Division member. Also, mark your calendar to attend the Bloomberg Law/Bloomberg BNA Breakfast and Legal Division Business Meeting on Monday, June 10th at 8:00 a.m. At the breakfast and business meeting, we'll recognize all the division's chairs from the past twenty years. I have personally invited all the past chairs to this year's annual conference. I hope they'll all be there so that we can thank them for their service to our division. Later that Monday at 8:00 p.m., please come to the Legal Division's Vendor Appreciation and 20th Anniversary Party. At the party, we'll recognize and thank our vendors who, as we always say, are our partners and friends. Plus, we'll raise a glass and toast our division for twenty very successful years.

The ribbons, the breakfast, and the party aren't the only reasons to attend the annual conference. The Legal Division has some interesting and informative sessions lined up. Be sure to check Chair-Elect Caroline Jones's article about the Legal Division's annual conference programming in this issue of the *Legal Division Docket*. Topics ranging from food recalls to border and immigration issues for libraries to knowledge management initiatives at law firms will be addressed.

Please take a minute to check out the 2013 annual conference planner at <http://sla.org/attend/sla-annual-conference/planner/>. Once you see the quality programming being offered by not only the Legal Division but other SLA divisions and chapters, you'll want to go ahead and register at <http://sla.org/attend/sla-annual-conference/register/> if you haven't already!

I hope to see each and every one of you at this year's annual conference. I am proud of the programming the Legal Division is offering this year, and most importantly, I am honored to serve as your chair. See you in San Diego!

Tricia



SLA-NY Holiday Party Experience

by Tracy Z. Maleeff, Legal Division Past Chair, Duane Morris LLP

[Editor's Note: This article was originally published in the SLA Europe blog which can be accessed at <http://newyork.sla.org/sla-ny-holiday-party-experience/>]

Living in Philadelphia, which the *New York Times* once questionably called “the sixth borough,” I don’t have the opportunity to attend SLA-NY Chapter events as often as I’d like. Then President, Donna Severino, told me that if I could only attend one event, that I should travel north for the Holiday Party – the NY Chapter happening of the year!

I took a little “me time” with a vacation day from work and explored Lower Manhattan on the day of the party. I sauntered through the winding streets of both Greenwich Village and the West Village before making my way to Midtown. It was such a treat for me to visit the tiny shops along Bleecker Street, especially because they were decked out in holiday splendor. When I arrived at the Rockefeller Center subway station, I felt the Christmas tourist crush in full force. A sea of humanity flooded the streets, all there to see the giant tree and the other light displays along 6th Avenue. I have to give the Midtown commuters a lot of credit for dealing with this year in and year out. I myself was a tourist and yet I was incredibly annoyed and agitated by the crowded and slow-moving sidewalk foot traffic. But, it’s still December in Manhattan and one whiff of roasted chestnuts in the chilly air just seemed to make everything all better.

I am very appreciative to the NY Chapter Holiday Party sponsor S&P Capital IQ for reserving a spot on the 50th floor of the McGraw-Hill Building for our soiree. The beautiful view of an illuminated Empire State Building made for a lovely and festive backdrop for the event. Despite knowing few other NY Chapter members, I felt very much at home and a part of the group. It’s no wonder, with New York being the information capital of the world, that many

chapter members have fascinating jobs at unique workplaces. Attending the party also gave me the opportunity to meet the newly-elected Legal Division Director, NY Chapter member Megan Scanlon. As the immediate Past Chair of the Legal Division, it was also a treat to see many division members in person – in some cases, to put faces to names.

The party attendees were met with a flute of pomegranate-accented sparkling wine and the room opened up to a fantastic food spread that can be described as nothing less than top notch. (Among other things, there were these scallion pancakes that were to die for!) The delightful bartenders indulged my sense of adventure with the open bar and surprised me by creating some original cocktails.

Having witnessed the devastation that “Superstorm” Sandy caused in the New York and New Jersey areas, it was fulfilling to have the opportunity to donate to the Breezy Point Disaster Relief Fund and the Little Tots Red Wagon pre-school through the raffle at the party. It was humbling to talk to the owner of the pre-school. Despite the destruction in her Breezy Point neighborhood, she was still upbeat about getting up and running again. It’s the resilience of New Yorkers that those of us outside of the metro area see time and time again when the chips are down in Gotham. Although I wasn’t a lucky raffle winner, it was a pleasure to be able to contribute to that cause. I had a fantastic day of sightseeing and an enjoyable evening of celebration and networking. It was absolutely worth the trip. I joined the New York Chapter because I was impressed by the stellar programming. Even if the Holiday Party remains the only event that I could possibly ever attend of all the New York Chapter events, I will happily mark it on my on calendar every year.

2012 Holiday Party, 12/6/12

Proactive Research Services: opening the door to an expanded role

by Lynn K. Oser, President, LKO Information Management Consulting, LLC

[Editor's Note: This article was originally published on the Integrated Management Services website which can be accessed at:

<http://www.integratedmgt.com/2010/proactive-research-services-opening-the-door-to-an-expanded-role/>

Knowledge Managers and Research Services staffs have been supplying information in response to direct requests since the professions began. Staffs sit anxiously by the phone and glued to request email systems waiting to provide their expertise to answering the complex information requests of their internal and external clients. What if we, as information specialists, began anticipating questions, providing information as a catalyst to informed decision-making and improved efficiency?

KM and RS teams are well versed in the wealth of internal and external information available to help guide decision-making and set one company or service provider ahead of the competition. Often internal clients are unaware of the information available and therefore, don't think to ask for it. Providing proactive answers to anticipated questions or business problems can open the door to expanding the role of KM and RS teams within their organizations while adding value and enabling informed decision making. Below are four steps to opening the door of proactive information delivery.

First, provide information to decision makers setting company strategy and business direction. Let's take the example of a law firm management meeting where expansion into a new practice area will be discussed. In anticipation of the meeting, Research Services (RS) team members could research competitors in that practice area, potential client markets and market share of legal services across peer firms, or relevant news. They could prepare of a short report highlighting trends and outlining existing markets. They could pull together news stories and prospective client dossiers leveraging the many proprietary databases and news sources to which they already have access. Knowledge Management (KM) staff could research internal information stores to identify internal experts on the subject and prior work product in the area. The two teams could then collaborate to pull the information into a cohesive package to share with practice leaders.

Next, keep leaders and customer liaisons abreast of changes with their clients' business. Pull together relevant news stories, filings, or updated company reports in advance of the question and send them along to the client team lead. It is important to keep the initial outreach short in length and high in value. In prior years it was common place for RS to set up searches and alerts to pick up mentions of clients in the news, in state and federal filing systems like the SEC or court docket systems. The problem with these fully automated systems is that in addition to valuable information there is a good deal of noise. Vetting of news and filings before passing

along to team leads and other decision makers, reduces wasted time and highlights the value that RS is bringing to the table.

Now, integrate proactive research results into your firm intranet or portal; put the information where your information consumers are working. Most intranet portals aggregate information from a variety of internal systems, classified by industry, division, practice area, or support function. Bring the information most commonly requested through your reactive research and KM channels proactively to the forefront using the technology already in place for internal information sharing.

Lastly, don't limit your audience when thinking proactively. View every group as a potential customer base for proactive RS and KM. Figure out what information could you provide that would help teams work more efficiently and effectively. Identify news, trends, and internal expertise. Share relevant work product, client company dossiers, and recent patent filings.

CALL/ACBD Conference Preview

by Christine DeLuca, SLA Legal Division Canadian Ambassador, Bennett Jones SLP

Canadian Association of Law Libraries Conference is in Montreal this year!

The Canadian Association of Law Libraries / Association Canadienne des Bibliothèques de Droit (CALL/ACBD) is having their annual conference May 5th – 8th in Montreal. The theme of the conference is *Librarian : Multifaceted Professional*. Now more than ever Law Librarians must be jacks/jills of all trades in order to continue to demonstrate their worth to their organizations. While the program offers some sessions geared toward Canadians, a lot of the program provides fresh and relevant sessions to the legal information profession generally. This conference is a great opportunity to network with information professionals from some of the leading academic institutions and most prestigious law firms and companies. Since it is smaller than its US counterparts, this conference also gives attendees the opportunity to spend quality time with vendors, presenters and other attendees in a more intimate setting. Valuable insight into the Canadian legal system will also be gained for those who are involved with cross-border legal matters.

You might love to visit Montreal for the great food and interesting culture, but this time you will stay for an amazing conference!

Here are some of the highlights from the program:

Librarians as Innovators

Speaker: Stephen Abram, MLS, Past President, Special Libraries Association (SLA), Ontario Library Association, Canadian Library Association

Moderator: Agathe Bujold, Director, Legal and Competitive Intelligence - Library Services, McCarthy Tétrault

Law librarians have been on the forefront of electronic innovation in professional research. As leaders in taking one profession - actually two, lawyers and librarians - to be among the most heavily digital for research, memoranda, and intranet ecologies, they've demonstrated some of the ideation mindset, flexibility and professionalism that is required to adapt to an ever-changing world. What are the skills and competencies that lead to this? What will be required for the next 20 years? What's next in technology and what's next for legal trends? Is embedded librarianship a part of the strategy for law librarians? Can outsourcing some work address the current fiscal pressures for greater efficiency of all aspects of legal management? Stephen Abram is a librarian, trendwatcher, information futurist and has worked in professional firms and publishing as a leader for over 35 years. He will share some strategies and his insights into innovation and change in our field.

Librarians as Trainers: Coping with Interruption and Interaction in an Era of Social Media

Speaker: Kate Bligh, Part-time Faculty (Theatre Studies & English), Concordia University; Consultant, Brio Communications Artistic Director, les productions temenos Montréal.

Moderator: Maryvon Côté, Nahum Gelber Law Library, McGill University

This session would be intended as an engaging, interactive and enjoyable one, with accessible take-away (and handouts) for each and every audience member. Potential topics include:

- Body language in teaching (its uses and abuses)
- Teaching for retention (how to deliver teaching content in appetizing and digestible bites)
- The instructional conversation (how to encourage interaction and teach with Q & A in the classroom)
- Dealing with distraction & dissent (how to maintain focus in the classroom and turn interruptions and distractions to your advantage)
- Basic presentation skills (the 101 on body language, voice & speech, and audience interactions for teachers)

Competitive Intelligence: Definition, Issues and Its Application in a Law Firm

Speakers: France Bouthillier, Director and Associate Professor, School of Information Studies, Faculty of Education, McGill University

Linda Modica, Clients and markets specialist (International and US Markets) - McCarthy Tétrault

Julie Shulyak, Competitive Intelligence Researcher, McCarthy Tétrault

Moderator: Agathe Bujold, Director, Legal and Competitive Intelligence - Library Services, McCarthy Tétrault

The discussion panel will be composed of three participants who will address the various facets of business research including a definition of CI and its organization (what it is and what it's not), the importance of teamwork and communication, international research that supports business development opportunities as well as business resources needed to deliver outstanding results. An academic researcher, a marketing specialist and a business librarian will share about their perspectives, challenges, growth opportunities in this new “area” which requires a solid understanding of the business of law, in addition to a deep knowledge of all resources available. We will also explain how our legal research experience can be put into action in each business research mandate that we tackle.

The complete program can be found at <http://www.callacbd.ca/en/content/program!>

BIALL Conference Preview

by James Mullan, BIALl President

This year the BIALl Annual Study Conference and Exhibition <<http://www.biall.org.uk/pages/glasgow-2013.html>> will take place in Glasgow, Scotland between Thursday 13th and Saturday 15th June. The BIALl Conference last visited Glasgow in 1999 when the title of the Conference was "Competencies, changes and challenges to the Legal Information Profession", and the Conference venue was the Royal Concert Hall Glasgow.

Glasgow is Scotland's largest city, famous for many things including its culture, architecture and design. Situated on the River Clyde on the country's west coast, Glasgow contains many innovative buildings, stylish shops and more than 20 art galleries and museums. Some of the city's most impressive buildings include Kelvingrove Art Gallery & Museum and the iconic new Riverside Museum.

Both the city and Scotland boast some unique culinary offerings, sadly I can't guarantee that there will be haggis or deep fried mars bars, but there is bound to be something to tempt even the most fussy of eaters! I should also say that the last time the BIALl Conference visited Scotland in 2004; we were treated to kilt wearing drummers and dancers as part of the final night entertainment. If the potential for more drumming and dancing appeals to you, then you should definitely attend in June.

Whilst there is much to see and do in Glasgow itself, the Conference also promises to be a fascinating event with a variety of speakers and sessions focusing on the theme of "The Business of Law". You can expect a number of sessions on how to promote yourself and your resources and how to make the most of opportunities within your organisation to generate revenue. This has increasingly become an important element of the work Law Librarians and other professionals do. So attending the BIALl Conference will provide you with some insights into the work British and Irish Law Librarians are doing.

The conference will also include a pre-conference seminar on the Wednesday before the conference officially starts. This is a practical seminar, which usually looks at an aspect of the work we do or at developing a particular soft skill. These are always very well attended so if you're planning on coming to Glasgow in June I would recommend you register for this in advance.

I do hope that in addition to your official representative, other SLA Legal members will join BIALl members as we share our experiences, network with colleagues and participate in discussion; all of which will enhance and add strength to our profession as a whole. It promises to be a fascinating conference, in an exciting city.

To finish I'd like to thank Tracy Z Maleeff and the editor of the *SLA Legal Division Docket* for inviting me to write a short piece promoting the BIALl Conference in Glasgow. The relationship between BIALl and SLA is a developing one, but one that I am extremely proud to be part of and that I'm sure will continue to develop with continued attendance at our respective annual conferences.

International Corner: Letter from Australia

by Miroslav Brmbota, Knowledge Manager, Cooper Grace Ward Lawyers

Hi everyone,

My usual letter from Australia around this time of year starts off with a report on natural disasters such as fires, floods and other natural events! However, this year's summer has been (relatively) quiet compared to the last few years...

I debated on whether I'd write about the new intranet homepage we've just built for the firm, or the new library borrowing system we've implemented using Microsoft's Surface tablet, but in the end, with 'conference season' approaching, I thought I'd give an Aussie conference a plug!

Last year I attended the 5th Annual Janders Dean Legal Knowledge Management & Innovation Conference in Sydney. It was a great event, with global legal thought leaders from the UK, USA and Australia and, Sydney in September is fantastic! I would recommend it if you're looking for a solid conference event (and a trip down under to boot!). Conference blurb below...

We are pleased to announce that the 6th Annual Janders Dean Legal Knowledge Management & Innovation Conference will be held at L'Aqua Darling Harbour, Sydney on 19th & 20th September 2013. This leading event is recognised as the only dedicated and independent educational conference and networking opportunity aimed at the legal industry in the Asia Pacific region, and is one of the leading Knowledge Management, Technology & Innovation conferences within the global law firm and in-house legal department industry.

After the success of the 2012 event in Sydney and our recent launch of the annual event in Johannesburg, South Africa, we will again be gathering an unprecedented faculty of speakers to this event, including a number of leading international speakers from innovative law firms and in-house legal departments and providers in 2013.

Previous global knowledge management and innovation thought leaders who have presented at the event include Professor Richard Susskind OBE, Tom Baldwin of Reed Smith, David Fitch of Latham & Watkins, Chris Freeland of Baker & McKenzie, Nicole Bamforth of Herbert Smith Freehills, Matthew Parsons of Linklaters, Felicity Badcock of King & Wood Mallesons, Charles Christian of Legal Technology News, David Jabbari of Clyde & Co, Sam Dimond of Norton Rose, Andrew Baker and Kim Craig of Seyfarth Shaw and many others share their vision with close to 200 senior delegates from across Australia, New Zealand and South East Asia.

Further information on the event will be released on the dedicated conference site www.jandersdean.com/conference - to register your interest or to gain further information, please contact Justin North (justin.north@jandersdean.com).

Full Disclosure: Get to Know a Legal Division Member!

by Tricia Thomas, Legal Division Chair, Alston + Bird LLP



Name: Martha Foote
Title: General Manager
Firm: LibraryCo. Inc.
Location: Toronto, ON

Martha Foote is a Legal Division Past Chair, a recently named SLA Fellow, and an absolute treasure to all who know her. Martha was the recipient of the Thomson Reuters Westlaw Award for Career Achievement, which was presented at last year's annual conference in Chicago. The award recognizes a member who has provided significant service to the SLA Legal Division. At this year's Leadership Summit in Dallas, Martha was recognized as an SLA Fellow. SLA Fellows are recognized leaders in their careers as information professionals. Fellowship in SLA is bestowed on mid-career SLA members in recognition of past, present and future service to the Association and the profession. I am pleased to profile Martha for this issue of the Legal Division Docket. She is a leader, mentor, trusted colleague, and friend.

Q: In one sentence, what does your job entail?

I provide leadership to lawyers, librarians and library staff in the 48 county and district law libraries in Ontario.

Q: What's your biggest work or career-related challenge?

I would have to say it's keeping current with technology. I know a lot of colleagues feel the same way. There is so much going on and so many new developments that it can be a challenge to stay current. When I am able to apply new technology to my work I see the benefits and it makes the effort worthwhile.

Q: What is your educational background?

My undergraduate degree is from Trinity College, University of Toronto and is in international relations. Then I went to the University of Western Ontario in London, Ontario for the master of library and information science degree. I've also taken SLA's Competitive Intelligence certificate program which I found very worthwhile even though I don't work in the field of CI.

Q: What was your first job or your first library-related job?

Between degrees I worked in the library at the Canadian Institute of International Affairs, a foreign policy think tank located in Toronto. The work was interesting but the pay was abysmal, and it motivated me to return to university for my professional education.

Q: When did you join SLA and how has the association and/or the Legal Division helped you professionally?

I joined SLA in 2000 when I moved from a private law firm to a large financial services company. My first conference was San Antonio in 2001 – I still remember how hot it was at 7 a.m.! The first evening I went to some of the division open houses and Legal was the friendliest. Jeanne Korman and Charlene Cuniffe, who went on to become Legal Division chairs, encouraged me to get involved and by the time the conference was over I had volunteered for a division committee.

SLA and the Legal Division have helped me greatly over the years in many ways. The annual conferences give me great ideas that I use in my workplace, and the leadership opportunities have direct relevance to my work here at LibraryCo. When I wanted to create a brand new, up-to-date web site for LibraryCo I showed my board of directors what SLA had done with WordPress. Of course I showed them the Legal Division's site first! SLA's success convinced them that we needed to move to a new platform and the result is our new, current site which debuted in June 2012.

Q: Do you belong to any other professional organizations?

I've been a member of the Canadian Association of Law Libraries since the mid-1980s and was very active in CALL during the 1990s. My CALL membership is very beneficial to me since I am a law librarian based in Canada. It's a very supportive organization but much smaller than SLA and so everyone tends to know everyone else. Currently I'm the project manager for CALL's Oral History Project and am working to develop standards.

Q: What's one law library/librarian-related blog, website, or Twitter account that you just can't go one day without checking?

SLAW, which is Canadian and has readers and contributors beyond our borders, is a must. If you're not reading it you should put it on your list. It's at www.slaw.ca. The next would be the SLA web site. I like to know what's new with the association and to read the minutes of the board meetings so I know what's going on.

Q: What hobbies or interests do you have?

I really enjoy travel, particularly to Europe. Last September I had the opportunity to visit Russia, which was a fantastic experience. I've also been to all the Canadian provinces, 22 U.S. states and South America. My favourite U.S. destination is Nantucket. It's a little piece of paradise off the coast of Cape Cod.

Q: Who is your favorite librarian – living or dead, real or fictional?

I always liked Batgirl. She was a quiet, mild-mannered librarian by day and a crimefighter by night.

Q: Lastly, do you have a message for the Legal Division membership?

Yes – get involved. Volunteer for something. You will get so much more out of your Legal Division and SLA memberships if you take part in the association. Volunteers develop leadership skills, hone their project management skills (both of which are essential to the workplace) and meet lots of very interesting people. I don't buy the argument that we're too busy to volunteer – you only need to do one thing each year, and it doesn't have to be onerous.

My involvement with SLA started in the Legal Division's hospitality suite in San Antonio in 2001 and I've never looked back!

SLA Europe Member interview: Tracy Z. Maleeff

by Marie Cannon, Trowers & Hamlins LLP

[Editor's Note: This article was originally published in the SLA Europe blog which can be accessed <http://www.sla-europe.org/2013/02/09/member-interview-tracy-z-maleeff/>]



In the latest in our series of member profiles we talk to Tracy Z. Maleeff about her time as Chair of the SLA Legal Division, her experience as an American attendee to the BIALL conference, and why she is a member of SLA Europe. Tracy is the Library Resources Manager at Duane Morris LLP in Philadelphia.

Can you tell us a bit about your background? How did you first become involved in the information profession?

Are you familiar with the Robert Frost poem, “The Road Not Taken?” This excerpt pretty well sums up my background – “Two roads diverged in a wood, and I — I took the one less travelled by, And that has made all the difference.” I spent most of my 20s working as a travel agent, while sporadically taking classes at a few different universities. I really took that extra step to help connect people with information in my role in the travel industry, which was a great foundation for later learning about the reference interview. It was fun to have travel perks, but I knew from reading the trade papers that the winds of change were blowing, and I set out to pursue something more secure. I worked very hard over the next six years and earned three degrees (A.A. from the Pennsylvania State University, B.A. *magna cum laude* from Temple University and an MLIS from the University of Pittsburgh). I was always a friend of the library and volunteered in the past, but working in one still hadn’t crossed my mind. I was fortunate to have an internship at Temple University’s Urban Archives and that led me to a job as a cataloguer for Baker & Taylor. It was there that I learned that the MLIS degree even existed. I worked my way through library school as a clerk in an academic library. After graduation, I worked in bookstores and academic libraries until a corporate librarian job at QVC fell into my lap. That temporary work assignment then gave me the foot in the door I needed to get into a private law firm library. That was seven years ago. I don’t think I would be here today if I didn’t have this “non-traditional” experience. There’s no one “right” way to be an information professional. Through networking and simply chatting up librarians, I was able to get insight that helped me on my professional path. We all need to be ambassadors for our profession.

You attended your first SLA conference as the 2007 Legal Division New Member Professional Grant recipient. How has your career developed since then?

I credit that grant as the reason for my current success as an information professional. I worked hard to get to that point, but that only just got me in the door. The grant and the SLA conference itself is what inspired and propelled me to greater heights. Not only did my first SLA conference provide me with great professional development opportunities, but I'm still friends with pretty much everyone I connected with through networking there. It gave me the knowledge and the confidence to be the best information professional I could be.

What was the greatest challenge you faced as Chair of the SLA Legal Division for 2012?

I became the Chair of the Legal Division a mere 5 years after I won the New Member Professional Grant, which kind of blew my mind at first! I think my greatest challenge as Chair was to engage the 1,000+ members in 12 countries – to make them feel valued as members, to provide them with relevant professional development information and to just overall make them feel happy and proud to be a part of our professional association. I know the adage that you can't please all of the people all of the time, but I believe that a responsibility of a leader is to give it your best shot. I hope that the Legal Division thinks that I came remotely close to that goal for them.

You attended the BIALL Conference 2012 in Belfast – what did you find were the major differences between British and American conferences?

First, you need to understand that I'm sort of a geeky Anglophile (OK, fine, I'm a huge geeky Anglophile). So anything that British conference attendees thought of as ordinary, I thought were extraordinary (e.g. The tea breaks with real china and biscuits consumed me with glee!). The more intimate and concentrated BIALL conference really allowed you to delve deeper into the topics which really pertain to the law librarian community. As opposed to SLA or another larger conference that hosts librarians from a wide range of disciplines, but that has its own positives as well. I learned the hard way that British conference attendees are very punctual and don't leave in the middle of sessions (so, um, sorry about that). I was told that the British and Americans network differently. While I have no problem approaching strangers to chat them up and hand them my business card, I was informed that it wasn't the "English way" (so, again, sorry about that). Everyone was hospitable and just lovely to be around. The sessions were so informative and I brought back information feeling like I had a real advantage at home.

How did you first come to join SLA Europe, and what do you value about the SLA Europe chapter?

I joined the Europe Chapter in 2012 for a variety of reasons that are important to me. First, the members are just great people who I enjoy interacting with – really bright professionals who have great innovative ideas and visions. Second, my own personal and professional desire to be better acquainted with the global community. I find that just being in the loop of the Europe Chapter’s activities to be interesting and useful, even if I can’t attend in person (thank goodness for Twitter – it’s like I’m there!). I hope that my membership in the Europe Chapter isn’t seen as being an interloper. I am definitely willing to contribute however possible.

What are your plans and predictions for 2013?

I wish to continue to grow professionally, through learning and networking. I will continue to be actively involved in SLA because I believe in giving back to the organization that gave me so much. My goal is to increase the quality and frequency of my blog and to continue my presence on Twitter as @LibrarySherpa.

My professional prediction for 2013 is that libraries are going to be forced to deal with major decisions regarding digital content. One won’t be able to stand on the side lines much longer. Speaking strictly from a private law firm library point of view, legal publishers will keep making digital content advances that are outpacing the technological capabilities of the law firms (who are, historically, slow technology adapters). As a result, libraries will have to develop aggressive 2-3 year plans, as opposed to the more traditional 5-10 plans of the past. I suppose that isn’t a ground-breaking prediction, but keep in mind that most private law firm libraries I’m aware of operate differently than other libraries in regards to technology.

We would like to thank Tracy for giving us her time for being interviewed, for her infectious enthusiasm, and would also like to confirm that she is a highly valued member of SLA Europe and is certainly not seen as an interloper!

Congratulations to the 2013 Legal Division Travel Grant Award Winners and our Early Career Conference Award Winner!

by Jessica King, *Legal Division Docket* Editor, Softlink America

Get to know the winners below.

Thomson Reuters Westlaw U.S. Law Librarian New Member Grant



Sonya M. Durney, Business and Government Team Leader
at the Portland Public Library in Portland, Maine

Sonya Durney is the Business and Government Team Leader at the Portland Public Library in Portland, Maine. She moved to Maine from Boston after completing her MLS at Simmons College in 2010. She currently serves as the Employment Chair for SLA New England. With SLA San Diego being her first conference, she looks forward to networking and learning as much as possible. She also hopes to sneak in a surf session in the warm California water!

Non-U.S. Law Librarian Grant



Samuel H. Wiggins, Information Officer at Norton Rose LLP
in London, England

Sam Wiggins is an Information Officer at Norton Rose LLP in London. Prior to taking up his current role, Sam completed his MA in Librarianship at the University of Sheffield.

He currently serves as the SLA Europe Chapter's Events Chair, sits on the Chapter's board, and is the Legal Division's Ethics Ambassador. Sam also helps to run [#uklibchat](#), a monthly twitter discussion tackling current issues affecting the library and information community.

Sam hopes to both bring a UK perspective to the conference, as well as learn about solutions to problems affecting the information industry from North American and international delegates.

Sam regularly [blogs](#) and [tweets](#) in a personal capacity on his thoughts about the issues facing information professionals.

For more about Sam, see the recent article regarding the award on SLA Europe's blog at: www.sla-europe.org/2013/03/13/sla-europe-member-wins-bursary-to-san-diego/.

LexisNexis U.S. Law Librarian Veteran Member Grant



Jeffrey M. Nelson, Research Services Manager
at Squire Sanders (US) LLP in Miami, Florida

Jeffrey Nelson is the Research Services Manager at the Miami office of Squire Sanders LLP. After accepting his current position less than a year ago, Jeffrey relocated to South Florida from Washington, DC where he had worked in law firms for five years. He currently serves as the South Florida Regional Contact for the SLA Florida & Caribbean Chapter. As a conference first-timer, Jeffrey is looking forward to meeting other SLA members and hopes to gain innovative ideas to share with colleagues at his place of work and in his local library community.

Early Career Conference Award Winner (supported by Jones McClure and co-sponsored with SLA Europe)



Lauren Lawler, Assistant Knowledge Services Manager
at A&L Goodbody Solicitors in Dublin, Ireland

Lauren is the Assistant Knowledge Services Manager at A&L Goodbody Solicitors in Dublin. She holds a bachelor's degree in English and a master's degree in Library and Information Studies from University College Dublin, and a postgraduate diploma in Public Relations from the Fitzwilliam Institute. Lauren is delighted to be attending the SLA conference this year, and is looking forward to meeting with the SLA legal division as well as meeting law librarians from all over the world.

Come join us in America's Finest City!

by Bobbi Weaver, California Western School of Law, baw@cwsl.edu

While my allegiances still belong to the Phillies and the Flyers, I've been living here in San Diego for the past 15 or so years, and the environment certainly fits the city's nickname of America's Finest City. The weather is just right, and the city offers a lot to explore. In addition to attending the great programs the divisions have planned for you, treat yourself to some of the adventures waiting outside of the Convention Center.

The San Diego Chapter is preparing to welcome you to our fine town. We're in the midst of preparing great baskets for opportunity drawings. Most have ties to the San Diego or Southern California area, and we've been fortunate to have some donations from local businesses and attractions. Thus far, admission passes for the San Diego U.S.S. Midway Museum and the San Diego Natural History Museum have been graciously donated by these museums. We've also received a gift certificate donated by the Harbor House, a fine dining restaurant near the Convention Center.

If you are not fortunate enough to win the Harbor House gift certificate, there are other ways to save money on dining. On the San Diego Chapter's restaurant guide < <http://sandiego.sla.org/wiki/2013conf/restaurants/>>, there is a link to restaurant coupons. You may want to browse that and print some before your trip. Additionally, you might want to register for the following or periodically check them (look for restaurants with the zip code 92101):

Groupon San Diego: <http://alturl.com/mbupt>

SD Reader City Deals: <http://readercity.com>

San Diego UT Deals: <http://deals.utsandiego.com>

Since there are several programs that will be happening during meal times this year, the Chapter's restaurant guide also has a link to take-out restaurants in the area < <http://sandiego.sla.org/2013conf-flyers/TakeOutPlaces.pdf>>, complete with a map of the Gaslamp District. For fellow veggies, there is also a link to vegetarian and vegetarian-friendly dining <<http://sandiego.sla.org/2013conf-flyers/VegRestaurants.pdf>> establishments with directions on how to access them via public transit.

Be sure to check the San Diego Chapter's conference wiki at:

<http://sandiego.sla.org/wiki/2013conf/> for other tips about the city. I do want to add some information for those who might want to save money and use public transportation. The San Diego MTS web site is at: <http://transit.511sd.com/>. There is a trip planner where you can enter addresses to find the best route. If you plan to travel in the San Diego central area, public transit will suffice. If you want to go to North County attractions like the San Diego Zoo's Safari Park <<http://www.sdzsafaripark.org>> or Legoland

<<http://california.legoland.com/>>, you will be better off renting a car.

For public transit, I would recommend purchasing a Compass Card ahead of time at: <http://compass.511sd.com/>. The compass card costs \$2, but it is needed to purchase daypasses and multi-day passes. There are no transfers provided, and the fare is \$2.25 for each trip. A day-pass is \$5, and can be added on the bus or at the trolley station to your compass card. You can add a regional 4-day pass online when you purchase your compass card. Otherwise you can add a \$5 day pass to your compass card on your first ride on a bus or trolley.

If you are traveling light, you can also take public transportation from the airport to the Convention Center area. Look for the city bus stops outside of the airport. Take the Route 992 bus from the airport. Tell the driver you want to de-bus at Santa Fe Depot. There is a trolley station at Santa Fe Depot. Board the Green Line Trolley going in the direction of 12th & Imperial or the Convention Center (some trains may not go all the way to the end of the line). There will be signs indicating where to wait. Ride the trolley for two stops until you reach the Convention Center station, which is directly across the street from the Convention Center. The hotels are a short walk from there.

If you have any other questions, feel free to email me at baw@cwsf.edu. If I can't answer them, I'll find someone who can. I'm a public transit rider, and I work downtown. One more thing—you can get to the beaches by public transit. It takes awhile, but the view is great. It's worth trying to get a window seat.

Just a quick tip about Internet access at the hotels in San Diego

[Editor's Note: This article is from an email sent to the SLA Leadership list by Anne Barker. Thanks for the tip!]

Most of the conference hotels charge a separate fee for in-room WiFi, particularly those closest to the convention center. Hotels that do this is a huge pet peeve of mine, and it's a fee I try to avoid when at all possible. So, when I was looking at the prices of the conference hotels, I also went to the hotels' web sites to see if they charged a separate fee for Internet access. Here's what I've found out.

If you go to the Marriott HQ hotel web site, it shows that they do charge a fee; however, the SLA housing site mentioned they were offering free WiFi. I called the hotel to clarify so I wouldn't get a nasty surprise on check-in. The representative I spoke with (who clearly has heard this question before) said that if you reserve a room directly with the hotel, there will be a separate fee for Internet access; however, if you reserve your room through the conference housing site, you'll receive free WiFi access in your room. This is a good reason to book through the SLA housing site, particularly if you want to stay at the HQ hotel.

The Omni San Diego also charges a separate fee for WiFi, but if you sign up for their free Select Guest program you'll get complimentary in-room Wi-Fi, among other perks.

SLA 2013 Annual Conference & INFO-EXPO Preview

by Caroline Jones, Legal Division Chair-Elect, Crowell & Moring LLP

Hello Legal Division Members!

In a few short months we will be gathering in “America’s Finest City,” San Diego, California, for another exciting, fast paced, fun and educational Annual Conference & INFO-EXPO! The 2013 Annual Conference will be held June 9 – 11 at the San Diego Convention Center. The Early Bird Registration deadline is quickly approaching – early registration must be completed by April 19th. All registration information and full conference coverage can be found at: <http://sla.org/attend/sla-annual-conference/>.

Our division Chair, Tricia Thomas, has been hard at work coordinating with other divisions, speakers, and our vendor-partners to bring you top-notch session programming this year. Please see below for a summary of the sessions that will be offered.

From all of us on the DLeg Board, I’m Caroline Jones, you stay classy, Legal Division – and see you in San Diego!

Saturday June 8

12n – 1:30pm Legal Division Board Meeting

A meeting of the Legal Division Executive Board and membership – all are welcome!

Sunday June 9

3:30pm – 5pm Bad Food: The Life Cycle of a Food Recall

This session will cover the life cycle of a food recall, from inception to conclusion. Stages of the recall to be examined include the regulatory and investigative issues raised by the government, pre- and post-crisis planning for food companies, investigating and adjusting recall claims, and the losses and amounts involved with a recall.

Speakers: Joseph Bermudez, Timothy Gaus, and Fred Perez

Co-hosted with Food, Agriculture, and Nutrition Division

Monday June 10

8am – 9:30am Bloomberg Law/Bloomberg BNA Breakfast and Business Meeting

The Legal Division's Breakfast and Business Meeting graciously sponsored by Bloomberg Law/Bloomberg BNA. The Legal Division chair will offer remarks about the state of the division, new business will be entertained, and award winners will be announced. Additionally, we will be recognizing the division's 20th anniversary and hope to introduce all of the division's past chairs.

12n – 2pm Border and Immigration Issues: How They Affect Libraries, Information Centers and Community Outreach Programs

Speakers from a variety of organizations serving immigrant populations in Southern California will address collection development for multi-lingual collections, literacy services for immigrants,

the production of communications and publications addressing multilingual audiences, resources used for refugee resettlement, and access to books and online sources in Spanish.

Speakers: Fay Crevoshay, Jackie Davis, Orville Fitz-Henley, and Luz Villalobos

4pm – 5:30pm KM Content that Delivers: Learn from the Early Adopters

In order to find actionable information, a strategic and systematic method is needed to deliver content to the stakeholders internally, externally, and at the organizational level. Hear how the legal environment has raised the standards, workflows, and processes to deliver true efficiency in service delivery and agility in performance outcomes.

Speakers Catherine Monte, Nina Platt, Nola Vanhoy

Legal Division co-hosts this session with the Knowledge Management Division

8pm – 10pm Legal Division's Vendor Appreciation Night and 20th Anniversary Celebration

An evening reception hosted by the Legal Division to show our appreciation to our vendors and to celebrate our division's 20th anniversary.

Tuesday June 11

7:30am – 9:30am CI: Practitioner's Picks

Spotlight Session Competitive intelligence practitioners from various industries will share the top tool or technique they use to gather and analyze information, or report intelligence to their clients.

Speakers John Jackson, (Legal Division), Anne Herron and Barbara Wilson (SciTech and Chemistry Division), and Alex Ilg (Business & Finance Division)

Legal Division co-hosts this session with the Competitive Intelligence Division

8am – 9:30am 60 Sites in 60 Minutes

This wildly popular session that explores new and under-utilized Websites returns for another year. Fast-paced and fun, it offers a glimpse of what you may be missing on the Web.

Speakers: John DiGilio, Sam Wiggins, and Gayle Lynn-Nelson

10am – 11:30am Publicly Funded DoD Research

Access to federally funded research and research data is a topic of strong present interest. The White House Office of Science and Technology Policy has directed the principal research funding agencies to develop public access policies. This talk will put this current Directive in the broader context of the open access evolution and in the growing interest in open data.

Speaker: Mike Carroll

Legal Division co-hosts this session with the Military Libraries Division

2pm – 3:30pm Legal Division Unconference

The return of the successful Unconference session where Legal Division minds meet to discuss current issues, swap ideas and realize they aren't working in a bubble! This year features the Corporate Café, an opportunity for those who work in the legal field outside of a court, law firm or law school to get together.