

## Upcoming Chapter Events

**May:**  
Speed Networking  
Location and date t.b.a.  
Get ready for the annual conference by brushing up on your networking skills. Do you have your "elevator speech" ready?

**June:**  
'burghers -in- Baltimore  
Location & time t.b.a.  
Monday June 12th  
An informal gathering of fellow Chapter members attending the annual conference.

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## "Earl's Pearls" ~ Earl Mounts

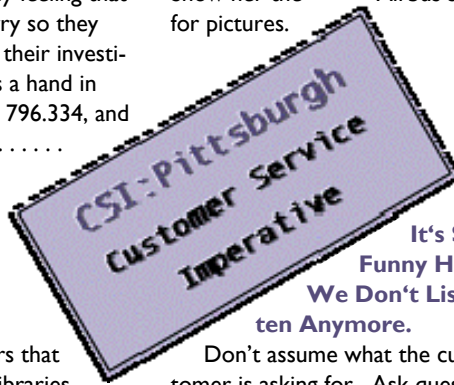
It was a dark and stormy night. Grissom and Willows entered the library through the book detector, undetected detectives. They had an uneasy feeling that something was awry so they split up and began their investigation. There was a hand in 611.717, a knee in 796.334, and a face in 646.726. . . . .  
Oops, wrong CSI!

The CSI I'm talking about is the Customer Service Imperative. Over the 30+ years that I have worked in libraries, I have discovered tactics that will guarantee customer satisfaction.

**I'm Just a Guy Who Can't Say No.**  
You have to be the guy that can't say no. In fact, the word "no" does not exist in the librarian's vocabulary--the closest expression is "nobut". Always be prepared with an alternative. When the customer asks for a basic text on fasteners and you can't find one, the best response is "Nobut I can order one for you and it will be here the beginning of the week", or "Nobut they have one at the library across the street."

**More, More, More, How Do You Like It?**  
Always give the customer more than she asks for. When the

customer asks for properties of 7075 aluminum, also hand her a list of the most common end uses or a couple recent articles. Show her the Airbus site for pictures.



**It's So Funny How We Don't Listen Anymore.**  
Don't assume what the customer is asking for. Ask questions for clarification. The administrative assistant to the VP for research asked me for the ROI for twenty companies for the last ten years. After spending a great deal of time on the question (it's not as easy as you think), I took the data to him and he told me all he really needed was data for 1996 and 2005, not 1996-2005.

**The Best of Times.**  
Marketing your organization is a daily, hourly, minutely (minutely? why not, why stop at hourly) requirement. Carpe minutum. When the engineer comes in asking for a journal article, give him a quick demo of ScienceDirect. If someone wants property data, show her Knovel.

**Looking for Answers in All the Wrong Places.**  
Don't be afraid to say "Look it up on the internet". An engineer came in and asked for the density of cork. Easy question, right--Handbook of Chemistry and Physics, Handbook of Materials Science. No, it shows up on the internet and, since it is considered a construction material, we were looking in the wrong places.

**Smile Though Your Heart Is Breaking.**  
Treat every customer as your first and only. Even when your favorite whiner comes in at 4 on Friday and asks the impossible question about adhesive bonding of steel and aluminum, don't let him know you're happy because you're leaving in an hour on your Hog for Cheat Lake.

**Teach Me Tonight.**  
What's that expression about teaching somebody how to fish rather than serving them Grilled Rosemary Trout with a fine Viognier? Homer Simpson is now drooling--but I digress. When somebody asks you for an out-of-print book, show him how to use one of the internet bookseller aggregators.

. . . by the way, Grissom found the hair in 646.7248 but it was a rug, and he wondered aloud why it was there and not in 746.72 . . .

## Staying Ahead of the Game! - Amy Watson

At the January 2005 Leadership Summit, the SLA Board of Directors approved the change of the governance year to match the fiscal year, with implementation to occur in 2007. It shouldn't surprise anyone familiar with the Chapter that our leaders decided it would be best to be ahead of the game, and began implementing this change as soon as they returned. The first step was the voluntary extension of the terms of several Executive Board members by six months.

This is a historic year for the Chapter, as the Executive Board makes changes based on the leadership of the past and laying a foundation for leadership of the future. At the March Executive Committee meeting, several other changes were discussed. The first is the shifting of the traditional student conference travel stipend, with plans of a fall submission deadline and a December award – with the goal of allowing

plenty of time for pre-conference planning and preparation. The Board, with the assistance of the expanded committee leaders, will be updating the Chapter's Policies and Procedures manual this summer, and implementing the new governing documents as proposed by the international association.

The Chapter can look forward to an additional change in that the Executive Committee and the Awards Chair will be formalizing our Award and Recognition process. Looking to the future, we would like to see a September awards submission deadline, with the annual awards banquet moving to December, making our annual holiday party an even bigger reason to celebrate!

At the present time, the committee does not know the exact form that the awards will take, but we do know that the traditional "Pittsburgh Chapter

Award" will still exist. This award is meant to recognize a member who has demonstrated outstanding leadership and service to the Chapter. Please, start thinking now about the Chapter members who have made an incredible impact on the Chapter in 2005, and keep an eye on the members who are positively influencing 2006. More information about the changes to the awards and recognition process will be made public to the Chapter as soon as possible, so that nominations can be submitted to Ange Pollis, the Awards Chair, in a timely manner.

We all know how important recognizing others for good work is. Please take the time to nominate a fellow Chapter member for their contributions, for both 2005 and 2006. And start shining your party shoes, because this year's celebration is going to be one to remember!

## Animal Friends Library Project Recap - Jan Deitch

Animal Friends - <http://www.animal-friends.org> - kicked off the opening of their new animal shelter facility on Saturday, March 18<sup>th</sup> with its first ever Fundraiser Telethon. The day was beautiful and the Telethon was a big success raising over their goal of \$150,000.00. Even better news - over 40 pets were adopted over the course of that weekend. March 18<sup>th</sup> also signified the opening of the Animal Friends Library. Denise Callihan and I were on hand for the grand opening.

How did the Pittsburgh Chapter become involved with the Animal Friends Library Project? Denise was contacted a couple of years ago by Joanne Moore – Outreach Director for Animal Friends. Denise, Joanne, and Ginny Connolly (Sewickley Academy Librarian) started an email correspondence about helping Animal Friends establish a Library in their new shelter facility in the North Hills off Camp Horne Road. Denise and I met with Joanne last summer at the old Animal Friends shelter in the Strip District to discuss the pos-

sibility of the SLA/Pittsburgh Chapter offering professional consulting and volunteer services to Animal Friends for the creation of their 'dream' Library.

Denise received approval to be involved with this community service project by SLA Headquarters. We guided Joanne in all aspects of creating the Library beginning with the development of Library Mission and Vision Statements. Ginny helped Joanne secure an interlibrary loan agreement with the Sewickley Public Library so that they'll be able to borrow materials to support the Animal Friends 'Reading With Rover' program. 'Reading With Rover' is a children's literacy program. Joanne put out the request for books donations and arranged for two computer work stations to be available in the Library. A group of Pittsburgh Chapter Librarians gathered on a couple of Saturdays to begin setting up the Library, cataloging the collection, and working with the Library's website.



(L-R) Lynn Labun, Denise Callihan and Kim Gregory discuss the collection in the new Animal Friends Library.



Kim Gregory poses with one of the new titles.

Continued on Page 3

## Animal Friends Library Project Recap

*Continued from Page 2*

I've said it before and I'll say it again...

What a wonderful opportunity this project has been and continues to be for our Chapter and the individuals in the Chapter who have become involved with the Animal Friends Library.



Now we need to firm up the Library's Policies & Procedures. I'm keeping a list of potential volunteers for staffing the Library. Denise is coordinating efforts with several students who are interested in being involved with the Library as field placement/internship opportunities. This project doesn't end here – it really is just the beginning of working towards helping the Animal Friends Library to achieve its goal of becoming a state-of-the-art resource center for animal rescue shelter facilities throughout the country.

Staffing the Animal Friends Library will include populating the library catalog in MS Access, physically being in the Library anywhere from 11 a.m. to 7 p.m. Monday through Friday, and 10 a.m. to 5 p.m. on Saturday and Sunday (doesn't have to be complete shifts, just some time if you have it), interlibrary loan administration, grant writing/

brainstorming for donations, web page development, putting together policies and procedures, and any other library-related functions you can think of. Remember, this is an evolving/ongoing Chapter Project. We are open to ideas and suggestions. Your volunteer expertise, time, and skills are welcome. Please contact Jan at: [jde-itch@zoominternet.net](mailto:jde-itch@zoominternet.net) for more information and/or to volunteer.



Denise Callihan prepares to catalogue the first book in the collection.

*Just a little something to get you thinking about our furry little friends!*

### For you cat lovers:

- "If cats could talk, they wouldn't." – Nan Porter
- "I love cats because I enjoy my home; and little by little, they become its visible soul." – Jean Cocteau
- "To err is human, to purr is feline." – Robert Byrne
- "Cats seem to go on the principle that it never does any harm to ask for what you want." – Joseph Wood
- "Cats are connoisseurs of comfort." – James Herriot

### And equal time for you dog lovers out there:

- "There is no psychiatrist in the world like a puppy licking your face." – Ben Williams
- "No Matter how little money and how few possessions, you own, having a dog makes you rich." – L. Sabin
- "Dogs are not our whole life, but they make our lives whole." – Roger Caras
- "I have always thought of a dog lover as a dog that was in love with another dog." – James Thurber
- "Dogs laugh, but they laugh with their tails." – Max Eastman

## A Soft Spot for Students ~ Donna Beck

In January 2006, Earl Mounts asked me to consider taking on the role of Student liaison for the Pittsburgh Chapter. I knew that I had big shoes to fill by replacing my colleague Adele Barsh, but I am excited to take on this opportunity. I often tell people that I have a "soft spot" for students, having spent many years working side-by-side with both undergraduate and graduate students overseeing their library support work.

Nearly thirteen years after beginning a graduate program in library science at Clarion University, I was a student

again myself, this time at the University of Pittsburgh. I received my MLIS from Pitt in 2004, then was appointed as Engineering Librarian at Carnegie Mellon University's Engineering & Science Library.

We're lucky to have, John Fudrow, President of the University of Pittsburgh's Student Group and Neely Tang, Membership Coordinator of the University of Pittsburgh's Student Group serving as Information Assistants this term at CMU's Engineering Library. Since one of my primary goals as Student liaison is to promote com-

munication with the student groups, I have the pleasure of seeing them in person every week and having casual conversations about what their group is doing. I recently spoke with John about my idea that he and Roger Getz, President of the SLA Student Group at Clarion try to have regular communication via email as a means of supporting each other and exchanging programming ideas. John has been busy trying to establish a permanent physical and digital location for documents and guidelines related to Pitt's Student Group. I asked him to share more about his involvement and it follows on page 4.

## SLA Student Group Update - University of Pittsburgh - John Fudrow

The past year has seen many new faces in our student group and with these new faces an optimistic vision for our future has arisen. One of the most prominent new faces is Dr. Judith Jablonski, the volunteer student advisor for the SLA Pittsburgh Chapter's Student Group at the University of Pittsburgh. Her encouragement and advice led to many successful programs and informative group tours. Although many thanks must be given to Dr. Jablonski, it is the efforts of the student members which should be applauded.

During the fall semester of 2005 the students initiated a number of memorable programs. The first meeting was held on September 20<sup>th</sup>. On October 7<sup>th</sup> the SLAPSG visited the Heinz Corporate library and had the opportunity to meet with special librarian Tim Gaus. On October 21<sup>st</sup> the SLAPSG met with their FastTrack counterparts during a visitation organized by the University's School of Information Science. On November 3<sup>rd</sup> the SLAPSG and the Student Chapter of the American Library Association for the University of Pittsburgh hosted a small roundtable discussion to give the collected student audience suggestions on possible field placement opportunities within the Pittsburgh area. To end the fall semester, the SLAPSG organized a December Holiday Party with guest speaker the *Humor Queen*.

The start of the 2006 spring semester was tumultuous as unforeseen events forced the President, Vice-President,

and Secretary/Treasurer to vacate their offices. After a very close election the acting executives for the Spring 2006 term are as follows: President, John Fudrow; Vice-President, Jeffery Jones; Secretary/Treasurer, Eugenia McAllister; Membership Coordinator, Neely Tang; and Webmaster, Marie Sullivan. One of the first issues the executives decided to undertake was the restoration of the student group's constitution. This was an immediate concern being that during the transition between executives and semesters much of the support documents, including the constitution, could not be located. After meeting with a number of faculty representatives at the University of Pittsburgh, it was decided that a newly renovated constitution would be submitted and adopted that better suits our current focus. With that decided I constructed a new constitution using both the international SLA guidelines and further enhancement via the analysis and application of many precedents set forth by other similar student organizations. For future reference we have endeavored to provide online access to the constitution, through our University web space, to ensure that a digital copy will be archived on the University server, and that a physical copy will be placed in a secure locker within the School of Information Science's facilities.



Danya Leebaw chats with Pitt's Student Group President, John Fudrow, at the February meeting.

Other issues which the executive members recognized as needing attention were how to most efficiently keep our members aware of upcoming events, increasing membership in SLA for those participating in the SLAPSG, the preservation of material generated by our organization, ensuring seamless transitions between officer changes, the creation of a stronger University public presence, and the renovation of our web space.

Upcoming events for the spring semester include a visit to several local law libraries along with a small luncheon where the students can meet the law librarians in the community. We have also planned a joint meet-and-greet evening with current MLIS FastTrack students. The meet-and-greet will also include representation from SCALA, the SIS Alumni Association, and the ASIS&T student groups. In the future we hope to continue providing visitation opportunities to local special libraries at least once a semester and to offer special programs as the opportunities arise. We are also actively trying to coordinate programming and communication between our student group and our counterparts at Clarion University. Through interactions with our fellow students and the assistance of the Pittsburgh Chapter of SLA, we hope to provide an accurate view of special librarianship for our members and for our community.

The University of Pittsburgh's School of Information Science Alumni Society (SAS) and Beta Phi Mu Honor Society are sponsoring the second annual **LIS Professional Development Day** on April 8, 2006 from 9:00 am to 3:00 pm in the IS Building on campus. A series of activities will be offered, including a workshop on resumes and interviewing, a chance for Library & Information Science students to have their resumes reviewed, and both telephone and in person mock interviews with LIS alumni. For more information on this event, contact SIS at 412-624-5139, or view the SAS website at [www.sis.pitt.edu/people/alumni/SAS.html](http://www.sis.pitt.edu/people/alumni/SAS.html).

Membership in the SIS Alumni Society is open to all graduates from all departments of the school, and involvement by students is encouraged.



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# LIBRARY PROFILE

## The Library and Archives of the Historical Society of Western Pennsylvania at the Sen. John Heinz Pittsburgh Regional History Center - Art Louderback

The Historical Society of Western Pennsylvania was organized in 1879 from the remnants of the Old Residents Society. The library and archives began collecting at this time and this is one reason for the large amount of Civil War material found here. The collections received a large permanent home in Oakland at the beginning of the last century. The conditions were not ideal by modern standards. There was no air conditioning, the third floor that held the archives reached over 90 degrees in the summer and the basement that held the newspapers leaked.

In 1996, the library and archives moved to the new Sen. John Heinz Pittsburgh Regional History Center. The former Chataqua Ice House was rehabilitated at a cost of \$22,000,000. A large amount was dedicated to make a state-of-the-art library and archives. The collections were placed in temperature and humidity controlled rooms that are run by a separate HVAC system. The books were put into OCLC and an OPAC was bought for the library. The OPAC was state of the art, the first in the area with a GUI interface. (You might remember the blue or black screen with white words that was the internet in 1996, GUI replaced that with the screen you use today.). Extra archivists were brought in to prepare collections. Old collections were rehoused. The reading room retained the brick walls and two feet wide beams to create a welcoming area.

The library holds approximately 45,000 books. The majority are on Western Pennsylvania subjects. We have large holdings of French and Indian War materials because of the area's impact and large Civil War collections. A third of the books in the library are found no where else. They are books on church centennials, town centennials, yearbooks, etc. They are items that reflect local history and culture at a common man level. We also have

materials on all the important historical figures in the region, i.e. Carnegie, Westinghouse, et al. The library also has a large collection of newspapers, maps and serials. We also have extensive vertical files on every subject and location in Western Pennsylvania, Pittsburgh city directories that begin in 1815, and over 500,000 photographs covering all aspects of the area.

There are over 50,000 linear feet of archives. There are many small collections such as World War II ration books, immigration papers from local families, genealogies, cemetery readings, personal papers, etc. There are also many large collections. There are social collections such as Allegheny Conference on Community Development, the Buhl Foundation, Health and Welfare Planning Association, the Maurice Falk Foundation, Pittsburgh Public Schools and others. The business collections are also of great significance with archives of Alcoa, Westinghouse, Carnegie Steel (and soon the first fifty years of U.S. Steel), Joseph Horne Company, Kaufmann's Department Store, of course, H.J. Heinz Company and others. The archives also houses the Rauh Jewish Archives, a large collection of materials covering aspects of Jewish life in the area.

The library and archives recently completed a project with the University of Pittsburgh and the Carnegie Museum of Art. The Historic Pittsburgh website contains over 7,000 photographs with



detailed descriptions, 500 scanned books that are word searchable, finding aids for the archives here and at Pitt, plat maps, a chronology and our catalog. It can be found at <http://digital.library.pitt.edu/pittsburgh/> or Google Historic Pittsburgh.

Lastly, let me introduce the staff. Dr. David Halaas is the director. Art Louderback is the Head Librarian, David Grinnell is the Head Archivist, Lisa Lazar is the Reference Librarian, and Lauren Zabelski is the Photographic Specialist, Cassie Pyle is the Project Archivist, Susan Melnick is the Jewish Archivist and Bob Stakeley is the Acquisitions Archivist. I put Bob in last because we depend on donations of materials for the archives and the town and church histories that we have missed.

The library is open Tuesday through Saturday from 10:00 to 5:00. There is an admission to the museum that covers the library. Admission to the library is free to high school and college students and teachers. We can be reached at 412 454-6364 or [li-brary@hspw.org](mailto:library@hspw.org).

## Mindful Meditation ~ Reading Suggestions

Did you miss the February meeting on "Mindful Meditation" at Alexander's Pasta Express? Speaker Kevin Henry suggested these titles to the Chapter, for those who would like to know more about meditation as a technique for stress management.

*Coming to Our Senses: Healing Ourselves and the World Through Mindfulness*, by John Kabat-Zinn (ISBN 0786886544)

*Full Catastrophe Living: Using the Wisdom of Your Body and Mind to Face Stress, Pain and Illness*, by John Kabat-Zinn (ISBN 0385303122)

*How Meditation Heals: A Practical Guide to Improving Your Health and Well-Being*, by Eric Harrison (ISBN 1569752648)

*Odes to Common Things*, by Pablo Neruda (ISBN 0821220802)

*The Power of Now: A Guide to Spiritual Enlightenment*, by Eckhart Tolle (ISBN 1577311523)

*Stillness Speaks*, by Eckhart Tolle (ISBN 157731400X)

*Wherever You Go, There You Are: Mindfulness Meditation in Everyday Life*, by John Kabat-Zinn (ISBN 1401307787)



Ange Pollis, Lynn Labun and Jan Deitch catch up over coffee at the Feb. meeting.



Denise Callihan and Lynn Berard toast a successful meeting at Alexander's Pasta Express.

Have you been unable to attend recent Chapter meetings? Here's just a glimpse of what you missed!

## Classification Based Patent Searching

At the March 15th Professional Development session, Alan Engel of Paterra Inc. spoke to members of the Chapter concerning "Classification Based Patent Searching for Mortals."

During the session, Alan expressed the importance of patent classification, as it divides technology into digestible chunks. He then demonstrated a series of free web based tools and techniques for searching patent class codes. He also demonstrated how to subscribe to an RSS feed of different codes within their class hierarchy. If you missed the presentation, PowerPoint slides from similar presentations, as well as the free online search tools, are available at the following site: <http://cxp.pattera.com/>.



Alan Engel teaching the Chapter the fine points of Patent Class Searching

Many thanks to Alan for sharing his time and expertise!

### Upcoming Programs at the Downtown & Business Branch of the Carnegie Library of Pittsburgh:

#### Foundation Center Orientation

Wed. April 5 or Wed. May 10 9:30 - 11:30 AM  
Introduces the resources available through the center, with emphasis on print resources for researching funders, other fundraising efforts, and nonprofit operations.

#### Thursday Noontime Business Program Series

12:15 - 1:00 PM

- \* *SuperWorker to Supervisor... Now What?* - April 6
- \* *Power Up Your Image* - April 20
- \* *Pittsburghese- Charming or Annoying?* - April 27
- \* *Smart Women Finish Rich* - May 11
- \* *Clear Your Desk - Clear Your Mind: Paper Handling Solutions for Professionals* - May 25

## EXECUTIVE BOARD PROFILE



**Name:** Jan Deitch  
**Role on Board:** Past-President  
**Education:** BA/Psychology and MLS/Information & Library Science  
**Employment:** Currently, I'm the Executive Director

of the Association of Emergency Physicians and the Director of Administration of the American Coke and Coal Chemicals Institute

**Member of SLA Since:** 1992

**First Library Job:** Citizens Library in Washington, PA. That sort of started it all for me. I loved doing Young Adult programming and programming for Senior Citizens. I also went to the local Juvenile Detention Centers to work with troubled kids and participated in the local Mental Health/Mental Retardation Council. Really fulfilling work!

**Favorite Part of Being an Information Professional:** There's so much I enjoy about being an Information Professional. I've always thought, though, that my favorite thing is doing reference work. I think of it as putting the pieces of a puzzle together and I love puzzles; whether they're jigsaw, crossword, or my latest puzzle addiction of sudoku (<http://www.dkmssoftware.com/sudoku/>) – steer clear of sudoku unless you have lots of extra time and who in our profession, does?

**Least Favorite Part of My Job:** I'm not crazy about heavy administrative tasks and, lately, some statistical reports and excel spreadsheets are about 'killing' me. But...I'm going to 'get the better of them'(I hope)!

**Being a Member of SLA has Helped Me:** Meet so many wonderful, unique, and intriguing people. It's just a great group of people doing some fabulous things.

**Family/Pets:** Husband Jim/Dog - Gracie Lou Deitch/Cats - Whisper and Smokey (see 'head shot' – Smokey is the alpha animal in our home – he is the boss man and he 'rules the roost').

*Deitch Profile Continues on Page 9*

## EXECUTIVE BOARD PROFILE



**Name:** Earl Mounts  
**Role on Board:** President  
**Education:** Washington and Jefferson College, BA, French Literature; University of South Carolina, MA, Romance Languages; University of Pittsburgh, MLS  
**Employment:** Humanities Bibliographer, Love Library,

University of Nebraska; Computer Science and Robotics Institute Librarian, Carnegie Mellon University; Staff Information Scientist, Alcoa Technical Library, Alcoa Center, PA

**Member of SLA Since:** 1982

**First Library Job:** Washington and Jefferson College Library Factotum

**Favorite Part of Being an Information Professional:** Continuous learning

**Least Favorite Part of My Job:** Compiling statistics

**Being a Member of SLA has**

**Helped Me:** Meet really great people.

**Hobbies:** Photography, Travel, Word games, Movies

**Last Book Read:** *The Journey of Crazy Horse*

**Favorite Vacation Spot:** Looking at the Caravaggios at Santa Maria del Popolo, Rome.

**Four Things I Never Leave the House Without:** My penknife, My pen, My lucky silver dollar, My sanity  
**Favorite Movie:** The Grapes of Wrath

**Three Words to Describe Me:** Dashing, urbane, witty

**Spot in Pittsburgh I Take Out of Town Visitors to:** To see Dippy.

University of Pittsburgh

Alumni Event @

SLA Conference

Monday June 12th, 2006

5:30 pm - 7:00 pm

Location T.B.A.

Free munchies/Cash bar

## EXECUTIVE BOARD PROFILE



**Name:** Rachel Callison  
**Role on Board:** President-Elect  
**Education:** BFA, Ohio University; MLS, University of Pittsburgh  
**Employment:** Reference Librarian – Software Engineering Institute, Carnegie Mellon

**Member of SLA Since:** 2004

**First Library Job:** Reference & Public Services Librarian at the Information Sciences Library, University of Pittsburgh

**Favorite Part of Being an Information Professional:** Being involved in the process of connecting people to information and information to people.

**Being a Member of SLA has**

**Helped Me:** Meet, talk and collaborate with great colleagues who share the same passion for the profession.

**Family/Pets:** My husband, Roy (of 6.5 years). I'm also lucky to have my mom living close by in the city of Pittsburgh. I have three sisters, three brother-in-laws and nine nieces and nephews that range in age from 9 to 20 years old.

Since my mom likes to travel quite a bit, her cat 'Barley' visits/stays at our house frequently. He has a very sweet disposition, weighs 23 lbs and is partial to shrimp and pork rinds for treats.

**Hobbies:** About four years ago, some friends of ours (5 couples total) started a dinner & wine 'round-robin' group, which we dubbed 'Feastclub'. Every 2 months we have a large sit-down dinner at one of our homes. As a group, we've also road-tripped to other places on food/wine related expeditions (e.g. Finger Lakes Region of NY). We also participate in a regular Monday night league of bowling (winter) and golf (summer). I also inherited the 'dig in the dirt' gene from my mom. Aside from work related activities, all of that keeps us busy.

**Last Book Read:** *The Accidental Connoisseur: An Irreverent Journey Through the Wine World* by Lawrence Osborne

*Callison Profile Continues on Page 8*

## EXECUTIVE BOARD PROFILE



**Name:** Esther Nathanson  
**Role on Board:** Director, 2006-2007  
**Education:** University of Pittsburgh, B.A., Columbia School of Library Service M.L.S.  
**Employment:** Librarian,

Carnegie Library of Pittsburgh, Downtown and Business

**Member of SLA Since:** Over 25 years

**First Library Job:** Columbia University Zoology Library

**Favorite Part of Being an Information Professional:** Connecting people with the information they are seeking.

**Least Favorite Part of My Job:** Monitoring computer usage

**Being a Member of SLA has**

**Helped Me:** Actually to get two jobs through networking! (Westinghouse and the Carnegie Library), in addition to consort with dynamic local librarians.

**Family/Pets:** Husband Harvey and two grown children--Marc and Elinor (married to Peter); (Harvey has a pet cat--Charcoal)

**Hobbies:** Traveling, reading

**Last Book Read:** *Outwitting History: The Amazing Adventures of a Man Who Rescued a Million Yiddish Books*

**Favorite Vacation Spot:** Cape May Point, NJ

**Four Things I Never Leave the House Without:** Keys, glasses, and some form of money (I travel light-only 3 things)

**Favorite Movie:** Play it Again, Sam

**Three Words to Describe Me:** People say that I am diplomatic, smiling, and positive-thinking

**Spot in Pittsburgh I Take Out of Town Visitors to:** Mount Washington

If you would like to be featured in an upcoming

## PROFILE

contact Amy Watson at amywatson@ppg.com.

## EXECUTIVE BOARD PROFILE



**Name:** Amy Watson  
**Role on Board:** Secretary  
**Education:** BA Psychology/Sociology, Grove City College; MLIS, Pitt  
**Employment:** Information Specialist,

Fiber Glass & Glass Libraries, PPG Industries

**Member of SLA Since:** 1997

**Favorite Part of Being an Information Professional:** Having a consistent patron base - I love being able to help a scientist with a project from the conception through to commercialization.

**Least Favorite Part of My Job:** The commute; not having a forum for fiction reader's advisory.

**Being a Member of SLA has**

**Helped Me:** Become more interested in professional development and emerging technologies.

**Family/Pets:** Husband Matt; planning for kittens or bunnies sometime soon.

**Hobbies:** Knitting, sewing, gardening, reading, pop culture junkie

**Favorite Vacation Spot:** We try to do a Lancaster/Manhattan/Hershey loop every October.

**Four Things I Never Leave the House Without:** Wedding band; cell phone; iPod; house keys.

**Favorite Movie:** Seven Brides for Seven Brothers

**Spot in Pittsburgh I Take Out of Town Visitors to:** Piper's Pub on the South Side, for Sunday Brunch.

### *Callison Profile Continued from Page 7*

**Favorite Vacation Spot:** Beaches are usually a good bet (Northeastern and/or Caribbean); I also enjoy Europe - I've been to Paris four times, and plan on going again... so I must really like it.

**Four Things I Never Leave the House Without:** wallet/ID, keys, cell-phone, and Kiehl's lip balm

**Favorite Movie:** I'm a film/media addict, so it's really too hard to pick a single 'favorite'. I always enjoy the work of the Coen brothers: Barton Fink, Raising Arizona, O Brother Where Art Thou, etc. I probably watch about 3-4 films a week.

**Three Words to Describe Me:** This one stumped me a bit. so I asked my husband. He said "bright, sexy, caregiver" and I suppose I can live with that.

**Spot in Pittsburgh I Take Out of Town Visitors to:** If you've been following along, you'll notice the 'dining & eating trend'...so we tend to take out-of-towners to restaurants. Tessaro's and Primanti's for true-blue 'burgh flavor, as well as places like Casbah, Red Room, Abay to highlight Pittsburgh's 'big city' quality, too.

## EXECUTIVE BOARD PROFILE

**Name:** Sallie Smith  
**Role on Board:** Treasurer, 2006-2008  
**Education:** BS, MLS, candidate; Masters in Studies of Law (2006)

**Employment:**

Cataloging/Systems Librarian, Barco Law Library, University of Pittsburgh

**Member of SLA Since:** 2005 as well as several years in past history

**First Library Job:** Documents Supervisor, Westinghouse Electric Corp.

**Favorite Part of Being an Information Professional:** Organizing records & materials

**Least Favorite Part of My Job:**

Getting up so early in the morning.

**Being a Member of SLA has**

**Helped Me:** Keep in touch with fellow professionals

**Hobbies:** Arts and crafts, yoga

**Last Book Read:** *Surviving the Extremes: A Doctor's Journey to the Limits of Human Endurance*, by Kenneth Kamler.

**Favorite Vacation Spot:**

Any place warm

**Three Words to Describe Me:**

Organized, creative, tenacious

Celebrate  
 National Library Week  
 April 2 - 8 2006  
 "Change Your World @  
 Your Library"



## EXECUTIVE BOARD PROFILE



**Name:** Linda M. Hartman

**Role on Board:** Director

**Education:** B.S. Chemistry, CMU; MLS Pitt

**Employment:**

Reference Librarian, Health Sciences Library System, University of Pittsburgh

**Member of SLA Since:** 1993

**First Library Job:** Library Specialist, University of Pittsburgh

**Favorite Part of Being an Information Professional:** Variety in job, helping people find information they need.

**Least Favorite Part of My Job:**

no windows, summers are busiest time of year

**Being a Member of SLA has**

**Helped Me:** chapter member helped me prepare for first professional job interview (was offered job), leadership training at Association meetings was great

**Family/Pets:** Husband Andy, Daughter Corinne (age 6)

**Hobbies:** needlepoint, cross-stitch, reading, gardening

**Last Book Read:** *Catch as Cat Can* by Rita Mae Brown and Sneaky Pie Brown

**Favorite Vacation Spot:** the beach

**Four Things I Never Leave the House Without:** purse (everything is in there)

**Favorite Movie:** it's been so long since I've seen one I can't remember

**Three Words to Describe Me:** considerate, loyal, trustworthy

**Spot in Pittsburgh I Take Out of Town Visitors to:** Nationality Rooms

## Chapter Member News

**Betsey Tuttle** has accepted a position as a half-time Reference Librarian at the University of Pittsburgh's Katz Graduate School of Business Library. Betsey joined the library in December of 2005, and completed her MLIS from Pitt in July of 2003.

**Shawn Fellner** has joined [Strayer University](#) as the Manager of their Learning Resource Center. The Learning Resource Center is part of the Penn Center West Campus, a new location as of January 2006. Strayer University has a 110 year history in education, originally based in Baltimore. The University first offered online courses in 1996, and now has campuses in North Carolina, Pennsylvania, Tennessee, South Carolina, Georgia, Florida and Delaware.

In February, **Marge Sroka** became the Research Librarian for Seagate Research in Pittsburgh, after having held positions with an engineering firm and a technical association. Marge replaces former Chapter member **Mary Arnold**, who has relocated to the Denver region with her family.

Do you have news that you would like the Chapter to know about? A promotion, a new job, a new publication, or a professional appointment? For inclusion in the next issue of the Confluence, contact Amy Watson at [amy-watson@ppg.com](mailto:amy-watson@ppg.com) by August 21st so that we can offer congratulations and update our network!

### *Deitch Profile Continued from Page 7*

**Hobbies:** Physical Fitness, knitting, stamping (cards), reading, traveling, eating (all too often chocolate), playing with my animals, 'hanging' with my nephews/nieces, and on and on.

**Last Book Read:** *Pretend You Don't See Her* by Mary Higgins Clark

**Favorite Vacation Spot:** Hilton Head, SC

**Four Things I Never Leave the House Without:** Wallet (with credit card/little cash), car keys 'cause we're in a rural-ish area, cell phone (just got that 4 months ago – how did I survive?), and a couple of Hershey kisses for the cholic in me.

**Favorite Movie:** I love films, so I've got a ton of favorites. *To Kill A Mockingbird* is so lovely, sensitive, and delicate; *Shawshank Redemption* is such a story of human beings overcoming injustices and persevering by belief in oneself; *LA Confidential* is just a great mix of mystery and intrigue

**Three Words to Describe Me:** I like to think - compassionate, kind, and fair.

**Spot in Pittsburgh I Take Out of Town Visitors to:** Gosh...I guess that has to be Mount Washington. But...for the food lover in me, add to that dinner before/after at Willow (my new favorite dining place).

A note about this issue's **PROFILE** section:

This new section was created with the idea of it being a fun way to get to know other Chapter members, but at this point you're probably thinking "I didn't need to get to know so many at once!" The intent of the section is to feature three Chapter members an issue, but it was felt that an introduction of the Executive Board was the perfect kick-off. Next spring we'll feature just the new members of the Board, and the other two issues this year will feature other committee and Chapter members.

Are you using any of the following technologies in either your personal or professional life?

- \*Blogs
- \*IM or SMS
- \*Wikis
- \*Podcasts
- \*RSS Feeds

If so, and you're willing to either be interviewed about your use, or write an article about how they're influencing you, please contact Amy Watson at [amywatson@ppg.com](mailto:amywatson@ppg.com).

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index.html](http://www.sla.org/chapter/cpit/index.html)

**The Confluence** is the newsletter of the *Special Libraries Association - Pittsburgh Chapter*. The next issue will be published September 1st, 2006. Article submission deadline is August 21st, 2006. Please contact Amy Watson at [amywatson@ppg.com](mailto:amywatson@ppg.com) with any submissions, or issues or concerns relating to the newsletter.



## Now and Then - Earl Mounts

### 5 Years Ago

"Welcome to 2001 - An Information Odyssey, and oh what a ride! With a computer as our vehicle, rather than a spaceship, we experience new frontiers and distant horizons with a click of a mouse. As we travel at breakneck speed trying to learn all the latest and greatest information tools, it's easy to get lost or feel time-warped into a new dimension. Staying ahead of this information curve is a difficult mission, but, a mission that is achievable and hopefully made easier by our programming and professional development meetings offered throughout the year. I invite you to share in these efforts and embrace these challenges as a team, rather than on your own."—Denise Callihan: President's Message, *The Pointer*, Spring 2001 (<http://www.sla.org/chapter/cpit/pntv67n1.htm>)

### 20 Years Ago

Nancy Flury Carlson has accepted a position as Information Specialist for Enhanced Building Services, One Allegheny Center. Barbara Richards has been appointed Head, Technical Processes, Hunt Library, Carnegie-Mellon University. Lynn Berard, a recent graduate of the University of Michigan School of Library Science, joined the staff of the Engineering & Science Library, Carnegie-Mellon University as Computer Science Librarian. She previously served as a graduate assistant at Michigan's Engineering-

Transportation Library.—*Pittsburgh Chapter Bulletin*, November 1985, p.4.

### 50 Years Ago

"There is no 'central' library at Carnegie Institute of Technology at present but plans for one are being developed by progressive Kenneth H. Fagerhaugh, librarian. At present the book and periodical collections of slightly over 135,000 volumes are divided among several branches, the so-called 'Main' library, and a reading room in the new Graduate School of Industrial Administration. Recently completed at nearby Monroeville are the main research laboratory buildings of the United States Steel Corporation. The resources of this library include 5,000 books and periodicals, 20 file drawers of pamphlet materials, 8 file drawers of patents, and a file of technical journals. Catharine Oberly is librarian of this efficient, compact, research library. Not far from Monroeville, Westinghouse Electric Corporation has completed a huge three-story research center. The librarian is Westinghouse's well-known, inimitable Dr. Jolan Fertig. Distinctive in ideas as she is in personality, Dr. Fertig's library promises to be a lodestone for SLA Convention guests—if it is completed by June."—Margaret S. Sullivan: Pittsburgh's Changing Libraries, *Special Libraries*, March 1956, p.126-130.

### 100 Years Ago

"As in war and manufacturing, it is the man behind the machine or method that determines its efficiency. Much good is done by making books readily available. The taste of readers improves even without guidance. But the best results demand that behind the library's books there shall be an earnest human soul, whose chief concern is to make other lives better and more useful, through the influence exerted by good reading. The visitor in our little home libraries who meets once a week with the children, to give needed help; the reference librarian, now so prominent a factor in the best libraries; and the children's librarian, one of the best of the new special workers,—these are all practical recognitions of the fact that no magnificence of buildings, wealth of resources and endowments, excellence of catalogues and indexes, or liberality of hours and rules, can ever take the place of a trained expert who is at heart the reader's sympathetic friend".—Melvil Dewey: Field Libraries, *The Dial*, February 1, 1906, p.76.



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