



# Upcoming Chapter F vents

### September: Fall Networking

Fall Networking Event The week of the 18th Location & time t.b.a.

#### October:

Museum of History Library Tour & Student Event The week of the 23rd Location & time t.b.a.

### November:

Holiday & Awards Dinner The week of the 27th Location & time t.b.a.

### Inside this issue:

Animal Friends Update	2
SLA Baltimore SCENE	3
SLA Conference Recap	5
Computers in Libraries Recap	5
Student Group Update - Clarion	6
Library Profile	7
Chapter Member Anniversaries	8
Chapter Member News	9
Chapter Profiles	10
Pitt's Re-Accreditation	11
Now & Then	12

Volume 71, Issue 2

September 2006

### "Farl's Pearls" - Farl Mounts

### Carp Is a Fish

I bought a CD on Saturday and as I was gnawing away trying to remove the plastic packaging (do not try this at home, especially if you

have fragile dental work) I reflected on the many opportunities that life presents to us. And since I was also mentally composing this issue's column, the great number of opportunities available to members of the Pittsburgh Chapter of SLA inundated my brain. (Well, duh, there's certainly enough empty space there!)

Here's a sampling of the possibilities that await you. Feel free to contact any of the following Chapter leaders and lend a hand. Deb Barker continues to keep us very current on em-

ployment possibilities. Donna Beck is our outstanding ambassador to the student groups at Pitt and Clarion and encourages your ideas on how to promote our profession. Rachel Callison has dramatically redesigned the website

and she and Amy Watson are now looking at content. |an Deitch and Denise Callihan have established the library at Animal Friends and welcome additional ideas and volunteers. Tim Gaus is working on publicity pieces, both paper and electronic, to increase and enhance the Chapter's visibility. Ange Pollis is redefining awards criteria so that we will continue to recognize member achievements in all areas. Steve Posti is developing a welcome package for new members to orient them to SLA and to the culture of our Chapter. Sheila Rosenthal has undertaken the project to organize

the archives so that those who follow us, can learn from us. Betsey Tuttle has eagerly tackled the ever-elusive listserv and is analyzing it to ensure that all members actively communicate with each other.

We also need your ideas for programs. Better yet, identify a speaker, time, and location and, even better, finalize the program. In a volunteer organization, every member is responsible for the eudaemonia (I'm a big fan of the <u>Visual Thesaurus</u> - www.visualthesaurus.com) of the Chapter.

Some of you have already offered suggestions for improvements. But instead of carping, carpe diem--grasp the challenge and sign up for a rewarding task that will result in the continuing success of our Chapter and SLA. And remember, if what you're doing isn't fun, then stop doing it!

### Call For Chapter Award Nominations!

It's that time of year again! We've seen the Emmys, the CMAs, the VMAs, but now we present the most important awards--the SLA Pittsburgh Chapter Awards for distinguished and extraordinary contributions to the profession and the Chapter. Because of the change in governance year, this year's awards will recognize accomplishments over the past two years, 2005 and 2006. Following is the list of award categories and criteria for selection.

Think about Chapter members who have made a lasting impression in these years by honoring the values and mission of the Chapter. And don't be shytoot your own horn! You know how good you are!

Please submit your nomination and supporting justification to Awards Chair Ange Pollis. Nominations should include the following information:

\* Name, organization and contact information for person(s)

being nominated.

- \* Name, organization and contact information for person(s) submitting the nomination.
- \* A brief biographical sketch of the nominee; a short description of the nominee's participation, leadership, or involvement within the Chapter.
- \* Supporting documentation which provides further detail regarding the nominee (e.g. resume, articles, etc...)

### Call For Chapter Award Nominations!

### Continued from Page I

### Leadership/Pittsburgh Chapter Award

The Pittsburgh Chapter's "The Pittsburgh Chapter Award" is presented annually to recognize a Chapter member who has demonstrated outstanding leadership and service to the Chapter.

#### Lifetime Achievement Award

This award will honor a professional librarian for outstanding achievement and accomplishments reflecting the goals of the library profession. The honoree will have shown extended and sustained periods of distinguished commitment to the Chapter.

### **Publications/ Authorship Award**

This award will be presented to a Chapter member who has made a significant contribution to the published literature or created an important electronic document or tool. Examples include journal articles, conference presentations, book chapters, web pages, and blogs.

#### **Catalyst Award**

This award recognizes a member who has provided innovative solutions to issues that significantly affect the mission and values of the Chapter.

### Innovation in Technology Award

The technology award is given to a member who has developed methods

or tools to streamline and simplify information tasks through the use of advanced technology so as to achieve actionable results.

#### **Mentoring Award**

This award will be presented to a Chapter member in recognition of exceptional contributions in the area of mentoring students and/or practicing professionals in the field.

Please mail or email nominations to: Ange Pollis 304 Newbury Drive Monroeville PA 15146 arpollis@verizon.net (412)-856-8386

Please have submissions in before **November 1, 2006**. Thank you.

### Animal Friends Update - Denise Callihan

### Animal Friends - We're Official!

On June 7, a number of us SLAers and other interested volunteers attended an Animal Friends orientation. We learned about the organization, its focus and mission, and more about our role as a volunteer. We were issued name badges and will now start to log our hours as official volunteers of Animal Friends. Logging hours not only helps us figure out our time involved in the library project, but also helps to tangibly show the Animal Friends stakeholders the support they receive from the community.

### **StoryWalk**

On July 30, a few of us were lucky to participate in the first "activity" involving the library. Through Ann Couhet of Reed Smith LLP, Animal Friends partnered with Beginning with Books (BWB) and Citiparks (CP) on a special reading event called StoryWalk. For those unfamiliar with this annual event held at Frick Park, StoryWalk is an event sponsored by BWB and CP. Each year, CP creates sets to go along with stories selected by BWB. The sets are arranged on a path at Frick Park; storytellers are selected and the public invited to drop in and stroll the StoryWalk. The stories are repeated

as crowds gather. At Animal Friends, the focus was on creating a story walk around the new Animal Friends building, as well as within the building and its many public areas. The library was involved as a craft station, where kids stopped to create a bookmark and be entered to win one of the books that were highlighted. Besides volunteering time for this event, we also purchased books, stickers, and gummi bookworms as takeaways for this event. We had over 60 children stop by and see the library.



The create a bookmark craft station in the library during StoryWalk

#### **Students Play a Part**

Luo Zhou and Kati Nolfi are two Pitt Library students (I should say recent graduates as of August 2006!) who have been assisting us over the summer with the cataloging of our core set of books and offering suggestions for web materials. Thanks to them, we're seeing real progress on the catalog and are using their suggestions in other areas, especially with how we "process" a book for the library.

Our next project is to focus on the mission of the library—The Library at the Caryl Gates Gluck Resource Center at Animal Friends is a non-lending, regional resource library striving to identify and create a collection in varied forms of information on companion animals and the related programs supported by the mission of Animal Friends Inc. The library is to serve the research needs of staff, volunteers, adopters, donors, educators, students, and the general public. We anticipate that we will begin to survey the staff, our core group of users. An audit form will be created to understand staff needs and see how we can start making a difference to them. One of the other items that we want to consider is what websites/resources they currently use to perform their job. We are hoping that this survey will be a basis for the collation of core resources and websites.

If any of you are interested in volunteering on this project, please let Jan Deitch or Denise Callihan know, and we'll follow-up with you.

### SLA Baltimore "SCENE" 2006 - Rachel Callison

#### **SUNDAY IUNE II**

Shades of pink dusk warmed the sky as my plane descended upon Baltimore, Maryland on Sunday - June 11, 2006 to take in the pomp and glory of this year's Special Libraries Conference. The theme "Where Tradition and Transformation Converge" cast a transformative glow over the 5,848 people who gathered this year to participate. For all you trivia lovers, this was a 10% increase in attendance over the previous year.



(I to r) Patrick Jones, Denise Callihan, Allison Brungard, Rachel Callison, Bob Sullivan and Kim Gregory

After checking in to my hotel, I rushed off to the Wharf Rat for the 'burghers in Baltimore gathering. Upon arriving, it was discovered that there was NO FOOD as they decided to close the kitchen early that night! What occurred next was akin to an episode of Lost. Since a group of our members were still at an ACS (American Chemistry Society) event and unaware of the imminent change in venue, the chapter members who were present (& being ever-resourceful and adventurous) formed two groups: the 'hungries' and the 'not-so-hungries'. The hungries forged ahead to scout out a new location still serving food, while the not-sohungries stayed behind in order to meet the ACSer's and lead them to the new location. Cell phone numbers were quickly exchanged and the hungries headed towards the Inner Harbor in search of a place with an open kitchen. The not-so-hungries stayed behind and included myself, Allison Brungard (Gumberg Library - Duquesne University), and Patrick Jones (Endeavor Information Systems Inc.) Since Patrick once upon a time worked at Carnegie Mellon, as well as worked at and graduated from the University of Pittsburgh, we filled the time waiting for the ACSer's by talking about all the latest and greatest news of the 'burgh.

Although the evening started off a bit precariously, all was well by the time the hungries, the not-so-hungries, and the ACSer's finally met up at the Capi-

tol City Brewing Company. Earl Mounts (Chapter President - Alcoa) gave us a sweet start to the conference by thoughtfully providing everyone with yummy chocolates. Also contributing to a laughter-filled good time were Lynn Labun (formerly at CMU), Bob Sullivan (Reed Smith, LLP), Lynn Berard (E&S Library -CMU), Denise Callihan (PPG Industries), and Kim **Gregory** (Federated

Investors). All remarked on the beautiful, gigantic moon that hung over Baltimore harbor; foretelling of a great conference.

### **MONDAY JUNE 12**

I hit the convention center first thing in the morning. Well, first thing after the requisite coffee-fix!

First stop: the Chemistry Division Poster Session where **Sheila Rosenthal** (SEI Library - CMU) had a poster on the topic of 'Using Text Mining in a Software Engineering Library Setting.'

While checking out the vendor exhibits, **Sharon Stillwagon** (CSA - formerly Cambridge Scientific) gave me a demo of a nifty product called Ref-Works, a web-based bibliographic management service. More information about this product here: <a href="http://www.csa.com/e\_products/refworks.php?">http://www.csa.com/e\_products/refworks.php?</a>?
SID=iss I eo0acudelimfp75t90go74.



(I to r) Kim Gregory, Rich Louis, Lynn Berard & Tony Scannell (Knovel)

I ran into **Denise Callihan** and **Mary Lee Richner** (PPG Industries) in the hallways of the convention center. Denise was busy handing out these cool, mini-conference schedules of Chemistry Division programs that she had designed along with **Amy Watson** (PPG Industries; not in attendance). Denise is currently the Program Planner for SLA's Chemistry Division.

Next up: 'Resource Shelf's' Gary Price & "The Virtual Chase's' Genie Tyburski presented their fun, fast-paced tour of new web tools. If you've never attended one of their sessions; I highly recommend you check them out at a future conference. You can also keep up-to-date via their ever handy web sites at <a href="http://www.resourceshelf.com/">http://www.virtualchase.com/</a>

Judith Jablonski (Assistant Professor, SIS & SLA Student Group Advisor) was also not able to attend this year's conference, so she asked me and Donna Beck (Chapter Student Liaison/ E&S Library - CMU) to host the SIS Alumni event on Monday night. We found out that the SIS pens were a big hit and that there are a lot of Steelers fans outside of Pittsburgh, since many folks asked, with genuine concern, about Big Ben Roethlisbergers' condition. I guess we also learned that you should always wear a helmet.

### SLA Baltimore "SCENE" 2006 - Rachel Callison

### **Continued from Page 3**

I attended a 'goth-themed' event sponsored by Wiley InterScience held at the (Edgar Allan) Poe House & Museum. Some related publishing trivia; Wiley published Poe's *Tales of the Grotesque and Arabesque* in 1845. And the final stop for the evening was an Elsevier sponsored event at Camden Yards - great food & a fun 'Dixieland' band rounded out the night.

### **TUESDAY JUNE 13**

Not being a morning person, it took some extra effort to get myself up & out to the breakfast presentation I had scheduled, but the presentation on 'Client Embedded Systems' by Dave Schumaker of MITRE Corporation was well worth it. You can read more about this innovative model of embedding librarians within organizational departments in the May 2006 issue of Information Outlook. Dave was recently involved in getting a new division created within SLA - the Knowledge Management (KM) Division, which will focus on the characteristics and processes through which organizations facilitate the creation, sharing and use of knowledge.

Along with **Lynn Berard**, I attended the Engineering Division Luncheon. At this point in the conference, it was also confirmed that yes...everyone DOES know Lynn. BTW: If you haven't heard, Lynn is working on writing a LIS textbook on Science & Engineering Librarianship over the next few months while she is on a faculty sabbatical. At this luncheon, I had the pleasure of sitting next to Susan Fingerman, editor of SciTech News. Yet another 'chapter connection', since Earl (Mounts) has been writing the 'New Science & Technology Journals' column for this publication for many years.

As President-Elect, I represented our Chapter at the SLA Chapter Cabinet Meeting and briefly talked with Philadelphia Chapter's President & President Elect, Patricia Insetta-Rath & Luray Minkiewicz. Most chapters are just beginning their move to the new

'lanuary to December' calendar year; whereas our chapter - in typical early-adopter fashion - already made this move last year. I also received our membership numbers. Our membership has dipped a little over the past couple of years; but in comparing our chapter's 10 year highs and lows with SLA International's, they match-up almost exactly. The good news: SLA membership appears to be going up again and, correspondingly, so is ours. We've had seven (7) new members join our chapter since annual conference.

Tuesday night I got to meet up with some of my former ULS/Pitt colleagues - Eve Wider, Wendy Mann, Margarete Bower, Betsey Tuttle, Stephen Henry, and Patricia Sharp (all ULS - University of Pittsburgh) and eat some fantastic Afghanistan cuisine. Patricia had a contributed paper at SLA titled "A Reincarnation in 'The Morgue" which can be found at <a href="http://www.sla.org/PDFs/2006CPSharp.pdf">http://www.sla.org/PDFs/2006CPSharp.pdf</a>.

#### **WEDNESDAY JUNE 14**

I attended a fascinating presentation by Patti Anklam (Hutchinson Associates - <a href="http://byeday.net/">http://byeday.net/</a>) on the use of social network analysis tools to 'visualize' how informal networks within organizations \*really\* communicate. Look for Anklam's book 'Creating & Sustaining Dynamic Networked Organizations' to be published sometime in 2007. As information professionals...we know how important it is to be 'information hubs' within our organizations.

Betsey Tuttle (Business Library - University of Pittsburgh) and I got the opportunity to catch up over a nice lunch. With the August I departure of Adele Barsh (from CMU to the University of San Diego), Betsey has graciously offered to step in as the Chapter's Discussion List Moderator. Goodbye and bon voyage, Adele. We'll miss you & thank you for -ALL you've done for the Chapter. And a big thanks to Betsey for jumping right in to help!



(I to r) Lynn Berard and Earl Mounts provide some additional entertainment.

The 'Closing General Session' with Keynote Walter (Walt) Mossberg (Personal Technology columnist for the Wall Street Journal) was very informative. Walt certainly has his finger on the pulse of what technology products we (and our patrons/users/customers) want and expect. You can check out what Walt is saying, too at <a href="http://ptech.wsj.com/ptech.html">http://ptech.wsj.com/ptech.html</a>.

Heading home to the 'burgh, I ran into **Bob Sullivan** at the Baltimore Airport. Our flight ended up being delayed for about an hour. The downside: Bob was a little worried that he wasn't going to make a graduation party scheduled for that night. The upside: We got a chance to talk and swap stories about the conference, our mutual interest in traveling and the everinteresting world of libraries. I found out later from **Alice Bright**, at the CMU Libraries picnic, that Bob - although a little late - did indeed make that graduation party.

Overall, it was a fabulous conference. I'm really looking forward to next June in Denver, Colorado and (more importantly) to **SEEING YOU THERE!** 

Photos for this article kindly provided by Lynn Berard.

Special thanks to Allison Brungard for "sparking the idea" to model this article on the "SEEN" column of the Post Gazette. And my sincere apologies to Marylynn Uricchio, the <u>real</u> "SEEN" columnist.

### SLA Conference Recap - Betsey Tuttle



As I prepared my schedule for the 2006 SLA conference in Baltimore, I found myself wishing, as I do every year, that I could somehow be in two or three places at once. I always regret missing a Mary Ellen Bates session, and there were more relevant sessions personally for me to attend than "The Science of Chocolate," but how could I pass that one up?

It is very difficult to choose just one session to write about, but Daniel Franklin, the new Executive Editor of The Economist newspaper and Editor-in-Chief of Economist.com, delivered the most thought-provoking presentation that I caught at the conference. As the Economist celebrates its 60<sup>th</sup> birthday, Mr. Franklin spoke about the past 60 years and what we can expect

in the next 60 years. In particular he addressed ten areas of "mega-change." The following are highlights from each issue he covered:

People: "In 2050, according to UN projections, the world will have 9.08 billion people, 40% more than today."

The world economy: "China, India and US will account for 55% of global GDP growth in 2006-2020."

Globalization: 'In 2004, Americans invested \$856 billion abroad, and the world invested \$1.44 trillion in America (mostly stocks, bonds and bank loans)."

Countries: "In 1946 the UN had 55 members; now it has 191."

Military power: "How many nuclear states will there be in 2066?"

Life and Death: "Fewer people are dying now from war than at almost any time since the 1920s."

Social Revolution: "In America, 140 women enroll in higher education each

year for every 100 men."

Technology: "In the 60 years since the Economist began, internet users have grown from zero to 1.2 billion, and cell phone users from zero to 2.1 billion."

Companies: "Of the 500 companies in the S&P 500 in 1957, only 74 remained on the list in 1997."

The Planet: "Will extreme weather become more common?"

As fascinating as Mr. Franklin's presentation was, it is easy to wonder what this has to do with librarians and libraries. If you were fortunate enough to attend, you will remember that he concluded by saying that much has changed in the past 60 years, but "the next 60 will see even faster change. due to: rise of China and India, the unprecedented spread of information, thanks to the internet (still in its infancy - only 10% of world's information available online, 80% of world's population still to be connected), and the application of vast computer power and scientific discovery."

### Computers in Libraries Recap - Tim Gaus

To this point in my library career, I've been a reasonably happy, almost yearly SLA conference attendee. This year, circumstances required a change in my habits, and I took a chance on the intriguing offerings of the Computers in Libraries (CIL) convention in Washington DC from March 22-24.

I'll state at first that I'm not very comfortable at conventions. My lack of skill in mingling and networking is often frustrating (and having always been a solo librarian has added to the challenge). In that respect, CIL felt just like SLA to me – wondering how the majority of the world's librarians appear in public only in pairs, and have developed close, personal friendships with most of their colleagues.

But as for content, this has been an

excellent alternative to SLA. SLA conventions offer materials that appeal to a wide variety of librarians and library settings, covering "nuts and bolts" dayto-day issues. I'm looking at my 2004 Nashville program, and there are sessions such as "Happiness is....taxonomies", "DDC - What's new and what special libraries need" and "Content buying roundtable". These are all good and necessary topics, but certainly CIL has, as its mission, a more focused view of the technological horizons that face us all, and the whole convention seems to have a more "unconventional" feel as a result.



How is this expressed? One of the clearest examples to me was that Mary Ellen Bates was presenting in a very large ballroom with seats to spare - at SLA (at least as recently as 2004) she always seemed to be booked into smaller rooms with people having to sit on the floor for the presentation. Another illustration was the Wednesday evening "Dead and emerging technologies" session from 7:30 to 9 PM. The six or seven presenters humorously (and sometimes provocatively) gave pros and cons on technologies in a format best described as Comedy Central meets SLA. Amidst all the laughter, audience members learn about the latest thoughts on reaching and serving their audiences in a world where Myspace is the fastest growing website on the Internet.

### SLA Student Group Update -Clarion University - Joy Banks

Clarion University's student chapter saw quite a few exciting moments during the 2005-06 school year. Elections went smoothly, with four new executives elected: Roger Getz, president; Katie (Ludwig) Eller, vice president; Amy Sherman, treasurer; and loy Banks, secretary. After we gathered such a dynamic group of individuals, however, Roger was struck with a sudden and unexpected illness that took him away from school for almost a month. The rest of the officers stepped up to the challenge and took control of the group until our illustrious leader's return.

In spite of a rather bumpy start, this year our goal as an organization was to establish a more consistent event schedule that subsequent executive boards could follow. We sponsored two career-oriented workshops, one in each semester. In September, a representative from RefWorks spoke to a combined group of Library Science students about the advantages of being a traveling trainer. In the Spring, we hosted a very successful career forum with Dr. Terry Latour, dean of the Carlson Library at Clarion University; Ms. Sue Ellen Gourley, a representative from the public school library system; and Mrs. Joann Vavrek, an active worker for Clarion Free Library. The forum allowed students to ask questions about interviewing, hiring processes, and employer expectations for various library fields as well as a time for mingling and making professional connections. We were also fortunate enough to have Jan Deitch and Adele Barsh from the Pittsburgh SLA Chapter visit one of our meetings in November to discuss careers in the special library

During the year, we took two day trips to four different special libraries. In November, our group traveled to Cleveland to visit the special collection at Cleveland State University and received an excellent tour from Bill Barrow. He not only shared about the

fascinating collection of Cleveland history that the library has, but he also gave us a scenic tour of the city as he guided us to the Cleveland Public Library for our next tour. While there, we were able to see many different special items in the library including a number of rare books, photographs, and maps. All of the librarians were extremely hospitable and went out of their way to make our trip interesting and useful.

In March, we traveled to Pittsburgh for a wonderful tour of the Carnegie Public Library guided by Richard Kaplan. We were able to see many of the closed stack areas and met a number of librarians in various departments. While in Pittsburgh, we also traveled to the Pittsburgh Filmmakers and met with Jessica Coen for an interesting look at their special library devoted to film and photography.

We kept busy between our speakers and trips by selling candy for a fundraiser, volunteering for a library phonea-thon, and assisting with a Giving Tree campaign for the university library. We also had our share of parties, bidding farewell to the December grads at a department wide Christmas party and celebrating the end of a successful year with a delicious wings night at a local restaurant. We hope in the coming year that our chapter will be able to make the trip to Pittsburgh to meet with our parent organization and continue with the annual framework that we established this year. Our group is faced with challenges with such a transient student base, but we showed that hard work and dedication can make anything possible.

If you would like to be featured in an upcoming PROFILE contact Amy Watson at amywatson@ppg.com.

Upcoming Programs at the
Downtown & Business Branch
of the Carnegie Library of
Pittsburgh:

Foundation Center Orientation Monday September 11 9:30 - 11:30

Also available - **Grant Seeking 101, 102 and 105** - contact the Foundation Center at 412-281-7143 for more details.

### Thursday Noontime Business Program Series

12:15 - 1:00 PM

- \* Growing a Business & Facing Life with Outrageous Optimism - September 7
- \* The Emotional Intelligence of Money September 14
- \* Don't Just Sit There Do Something! September 21
- \* Selling Skills for the Non-Sales Professional - September 28

### Computers in Libraries Recap - Continued from Page 5

Although SLA convention sessions also often stress new and emerging technologies, they are not as insistent as CIL sessions, and this is certainly a valuable alternate viewpoint to consider in your convention scheduling. It was mentioned that CIL in 2007 has been booked for an entire hotel in Crystal City, near Washington DC, and that all of the hotel bars and restaurants will be open only to CIL attendees

Finally, like SLA, I left the convention charged with new ideas I'd like to introduce into my library and library services. The difference with CIL is the encouragement to look at library services through the eyes of a "millennial" (the term attached to people born between 1982-2000 in one of the presentations). I hope to be back at SLA in 2007, but CIL was a welcome change.

# PROFIF The Art Institute of Pittsburgh Library ~ Kathy Ober



The Art Institute of Pittsburgh has an 80 year history in the city with a mission to educate students for creative careers. During this time and across 6 locations, the number and variety of programs offered has grown to keep pace with the evolving demands of the workplace. In 2000, the school and library moved to our present location in the former Equitable Gas historic landmark building on the Boulevard of the Allies. (Yes, the one with the dinosaur crashing through the window!) and began granting bachelor's degrees. We currently offer a BS in 12 programs in art and design as well as culinary management and advertising. This move into a bigger location allowed for the further development of our programs and the resultant growth and expansion of the library collection to our current level of 31,000 volumes. We maintain subscriptions to nearly

200 journals and newspapers and hold special collections in stock photography, graphic novels, royalty-free music and sound effects, children's picture books as well as slide collections in fine art, costume history and furniture, interior design and architec-

ture. We have 24 computers with access to the internet, the Microsoft Office suite and our online catalog.

The library subscribes to 16 electronic databases accessible throughout the school and remotely as well, providing students and faculty access to royalty-free digital images in art and design, journal articles, business and advertising resources and job search databases in the arts.

We serve a community of 3,000 students and 140 faculty members. We conduct library orientation tours, bibliographic instruction, and classroom

visits to introduce students to library services and resources. While we are a traditional library, we also provide some nontraditional services such as sophisticated photocopying, binding and lamination for students and faculty. We often have faculty wheeling

skulls and skeletons (not real!), musical instruments and wine bottles through the hallways for use in their drawing classes. These and many other nontraditional materials are available for faculty check-out. Our library also houses a student-only art gallery sponsoring quarterly faculty-juried exhibits. A typical II week quarter in the library might find students filming a project for Video Production, sketching from books and objects or assembling art projects and portfolio pieces for class. We occasionally see "monsters" and "burn victims" from classes in the Visual Effects program turning heads while checking out materials!



The library is open to the school community 6 days per week for a total of 76 hours. A typical weekday sees an average of 1000 patrons come through the doors as evidence that our library is well used for both individual research and group work as well as for informal student gatherings. Our staff includes Kathy Ober, Director; Dorothy Fornof, Cataloguer; Ellen Goodman, Librarian and Webmaster; Jeff Braun, Library Assistant and Circulation Supervisor, and 10 work study students. We are located at 420 Blvd. of the Allies (at Cherry Way), and our web address is http://

www.aiplib.aiiresources.com. You can reach us at 412 291-6357.



### Chapter Member Anniversaries

#### 25 Years

Nancy Flury Carlson Virginia Eskridge

### 10 Years

Deborah Barker Barbara Folb Christina Heil

#### 20 Years

John Henderson Lori Zilla

#### 5 Years

Marilyn Harbai Janet Pingitore

#### 15 Years

Margarete Bower Mary Lee Richner

Congratulations to our longstanding members for their years of service to the association!

In celebration of their membership anniversaries, several Chapter members were gracious enough to contribute their thoughts on SLA and the Pittsburgh Chapter:

### Nancy Flury Carlson Westinghouse Electric Co.

I joined the Special Libraries Association student chapter in 1980 when I was studying for my MLS at the University of Pittsburgh. My original plan was to become a rare books or art librarian, and I didn't think I'd ever really need to use computers. However, I did take the online searching class, using simulated DIALOG and ORBIT databases up in the 8th floor lab, and I enjoyed it very much. My other exposure to computers in 1980-81 included executing my Data Systems project using the RJE (Remote Job Entry) station which was located in the basement stairwell of the library school. It looked like a clunky musician's keyboard and it was the only live connection to the campus mainframe. I procrastinated a lot on that project because, yes, I was a little afraid of the

My first job at Westinghouse, in 1983, came about because of a conversation I had with a Westinghouse employee at one of the Chapter meetings. Our Chapter has been a hotbed of networking activity over the years, and I've seen many jobs get filled and job seekers find jobs through the contacts made during the social hour or dinner times of our meetings.

Some of my memories really seem old-fashioned now, like the old RJE. When

I was the newsletter editor, I literally cut and pasted together photocopied paper images and laser-printed text (a real improvement from dot-matrix) onto hard-copy templates to produce the issues. Then I drove my production to the printer, and went back in a week or so to load the issues into my car, take them home and apply mailing labels before sorting them for the post office.

Through the years our technologies and tools have changed a lot, individual libraries have come and gone, but the one constant has always been Baseball! No, that's Field of Dreams. The one constant has always been the people. We've all learned from each other over the years, by attending programs, holding Chapter offices, organizing events or just chatting at meetings. We have a community of information professionals that has changed a lot over the years too. Our titles and our jobs are changing, we get involved with other professional groups, people arrive and leave, but we continue to find a valuable common ground in our Chapter.

### Margarete Bower Chemistry Library, University of Pittsburgh

After becoming the chemistry librarian at the University of Pittsburgh, I joined SLA, rather than ALA, as my professional library organization for several reasons. The focus on special libraries was relevant to a departmental academic research library, the Chemistry and PAM divisions provided conference programming geared to my responsibilities in chemistry and computer science, and there was an active local chapter. Over the years the national

conferences have helped me learn about what other libraries and librarians are doing and how they are responding to issues and trends that affect all libraries. I've received training and valuable information from vendors about new products and services, and it's helped me stay in touch with new developments and technology. I first saw the world wide web demonstrated at an SLA conference, more than a year before we migrated to using it for public services in the library. Most recently I've had a chance to participate in the Chemistry Division's ad hoc committee on information literacy, which we hope will lead to a set of standards for undergraduate chemistry majors that will also have input and support from the American Chemical Society. Locally, attending the Chapter meetings has allowed me to meet many good colleagues, learn more about their libraries, and occasionally even answer a question or two for them. I look forward to being able to participate in the Chapter's project at Animal Friends during the coming year.

### Deb Barker US Army Corps of Engineers

As a solo librarian I find SLA membership's greatest benefit to be the connection it provides me to other librarians and to the evolving library world. Exposure to cutting-edge technology and service innovations, opportunities for continuing education, and occasions to network with and learn from seasoned practitioners have sold me on the value of membership. To me, the Pittsburgh Chapter is the essence of SLA – a group of individuals dedicated to the advancement of the profession.

# Chapter Member News

Adele Barsh, formerly of Carnegie Mellon University, has been named the Economics and Business Librarian at the University of California San Diego. Over the years Adele has held many roles within the Chapter, most recently Discussion List Moderator. Both she, and her contributions to the Chapter, will be greatly missed. Way to go Adele! We will miss you!

**Betsey Tuttle**, Reference Librarian at Pitt's Katz Graduate School of Business Library, has graciously volunteered to step in and act as the new Discussion List Moderator for the Chapter. For List related business, Betsey can be contacted at <a href="mailto:betseytuttle@yahoo.com">betseytuttle@yahoo.com</a>. Thanks for volunteering Betsey!

Nancy Flury Carlson has been elected president of the Pittsburgh Regional Knowledge Management Consortium (PRKMC), a forum for sharing all aspects of knowledge management practice with organizations and individuals who strive for innovation, competitive advantage, and other measurable business results. PRKMC was formed in 2002 and has sponsored numerous presentations, roundtables and demonstrations on many facets of knowledge management, including data mining, social network analysis, knowledge transfer, visual display of information, and more. PRKMC's website is <a href="https://www.pittsburghkm.org">www.pittsburghkm.org</a>. Nancy is an analyst in the Nuclear Services Strategic Management group at Westinghouse Electric Company (<a href="https://www.westinghousenuclear.com">www.westinghousenuclear.com</a>). Congratulations Nancy!

Lynn Berard has stepped aside as head of the Carnegie Mellon Science Libraries in order to pursue scholarly interests. Lynn will be on sabbatical during the fall semester preparing a text on science librarianship. She will return to CMU in January, when she will assume selector, liaison and reference duties at the Engineering and Science Library. Good luck Lynn!

### **Continued from Page 8**

I've had the good fortune to work beside or attend courses/meetings with a great many members over the ten years I've been in SLA. To a man (or woman) they've inspired me with their hard work and dedication to the Chapter and the profession, and motivated me time and again. I am looking forward to another ten years with this talented and diverse group of professionals.

### Barbara Folb Health Sciences Library, University of Pittsburgh

Some of you who joined the Pittsburgh Chapter in the last several years are probably wondering who I am. It's a little embarrassing to celebrate 10 years of involvement in an organization that I haven't actively contributed to in recent times. However, when I was new to the library field Rick Harrison advised me to join the Pittsburgh Chapter of SLA, and its one of the best pieces of career advice I ever received. Through SLA I got to know many fine librarians, and had opportunities to develop my professional skills. Two of the most important opportunities the Chapter provided were involvement in the creation of the Chapter website and the Chapter mentoring program. When the Chapter decided to create a website, Rick and Bob Sullivan gently twisted my arm to take on the job of creating the website. I had to learn HTML, which was not routinely taught in library school at the time. Since then I've used for many purposes, and I'm grateful to SLA for supporting the acquisition of that skill. If you don't enjoy the color scheme or organization of the website you know who to blame now, since it remains much the same as it was in the beginning. The mentoring program was a pleasure to participate in as well. Advising a newly minted MLS allowed me to pass on some of my own knowledge, and gave me a new appreciation for how much I had learned along the way. In recent years I held several offices in the local MLA chapter, and intensified my musical activities - here I insert a shameless plug for the Edgewood Symphony Orchestra www.edgewoodsymphony.org/ and the Aeolian Winds of Pittsburgh www.aeolianwinds.com/ - but I remain very proud of my membership in the

### Chris Heil MEDRAD, Inc.

a few meetings this year.

SLA may record my official membership as starting in the Pittsburgh Chapter in 1996, but I attended a few meet-

Pittsburgh Chapter, and hope to get to

ings of the Washington DC Chapter a few years before. That earlier experience in DC taught me the professional value of SLA related to networking, educational opportunities and info resources. Membership in the Pittsburgh Chapter has reinforced the professional value of the Association and taught me that the personal relationships its members form are just as valuable.

We have all seen changes in our profession over the past ten years, and the Pittsburgh Chapter has adapted well. It continues to offer interesting programs and opportunities for "stretch objectives" to its members who may want to try new things and develop professionally (mentoring, web site or list serv management, public relations, etc). I always learn something new from my colleagues at each meeting of the Pittsburgh Chapter. Lessons range from selecting vendors for news services, to how to meditate and reduce stress, to the inner workings of a bylaws committee, to where the best bars are in Los Angeles. This Chapter is full of fine people who enjoy their profession, love to share their expertise, have fun and eat well! The camaraderie at Pittsburgh Chapter meetings and SLA conferences meant a lot to me when I was starting out as a solo librarian in Pittsburgh ten years ago, and it still does.



Name: Angela R. Pollis AKA Ange Role on Board: Awards Chair **Education:** BS in Chemistry, Carnegie Mellon University; MLS, Information and

Library Science, University of Pittsburgh **Employment:** Adjunct Faculty at the University of Pittsburgh, School of Information Sciences currently teaching Business Resources. Information Consultant. Retired Manager of US Steel Knowledge Resource Center. Member of SLA Since: Forever! Over 25 years

First Library Job: Information Specialist at US Steel Technical Center

Favorite Part of Being an Information Professional: Doing research, especially patent searching and helping people connect to the most relevant information.

Being a Member of SLA has **Helped Me:** To interact with all levels of people from executives to students. To mentor professionals and students in their professional career development. I still keep in touch with numerous students - even the Director of Information in Nigeria.

Family: Reside with sister, Helen. Another sister in Miami, Florida. Brother in Kiawah Island, South Carolina.

Hobbies: Beading, calligraphy, reading, cooking and travel.

Last Book Read: The World is Flat by Thomas Friedman.

Favorite Vacation Spot: Touring Italy and discovering my heritage. Also, family vacations at Captiva Island, Florida.

Four Things I Never Leave the House Without: Cell phone, glasses, wallet and peanut butter cheese crackers.

Favorite Movie: My Cousin Vinnie Three Words to Describe Me: Innovative, helpful and caring. Spot in Pittsburgh I Take Out of Town Visitors to: Heinz History Center and La Prima Espresso in the Strip District



Deb Barker Role on Board/ Committee: Employment Chair; Web & Nominating Committees mem-

### **Education:**

BS in Biology/Psychology, Chatham College; MS in Library Science, The Catholic University of America Employment: Solo librarian, U.S. Army Corps of Engineers

Member of SLA Since: 1996 First Library Job: Library Assistant with the Defense Information Systems Agency in Reston, Virginia

Favorite Part of Being an Information Professional: The thrill of the chase when doing research and the satisfaction that comes with making someone else's job a little easier.

Least Favorite Part of My Job: Anything that requires me to clear my desk.

Being a Member of SLA has **Helped Me:** Feel more in touch with the evolving library world and provided an opportunity to meet and converse with colleagues.

Family/Pets: College-aged daughter Emily/ Kelcie and Kaijyu, our Sheltie and Pomeranian, neither of which acknowledge being a canine.

Hobbies: Cooking, gardening, reading, antiquing, walking/yoga/fitness. Last Book Read: Eleven on Top by Janet Evanovich.

### Favorite Vacation Spot:

Maui, Hawaii. Wailea provided relaxation and great chocolate rum smoothies - Lahaina offered colorful surroundings, friendly people and an awesome emerald store.

Four Things I Never Leave the House Without: Keys, wallet, phone, something to read.

Three Words to Describe Me: Family-oriented, inquisitive, reflective. Spot in Pittsburgh I Take Out of Town Visitors to: Phipps and Station Square.



Name: John Fudrow Education: **BFA Studio Arts** (Painting) Lock Haven University; Pursuing MLIS at University of Pittsburgh **Employment:** Administrative and

Reference Coordinator for the Science Libraries at Carnegie Mellon University **Member of SLA Since:** 

September 2005

First Library Job: Circulation/ Shelving at Stevenson Library LHUP Favorite Part of Being an Information Professional: I truly

enjoy the moment when you share an answer with someone in need, and they walk away with a smile.

**Least Favorite Part of My Job:** 

That there are so many subjects I wish I could be more well versed in.

Being a Member of SLA has Helped Me: To find a vast network of professionals who are willing to help and always ready to share a friendly

Family/Pets: Irina (Wife)

Hobbies: Painting, Guitar, Comedy, Classic Movies, Sci-Fi, Gaming, and **Photography** 

Last Book Read: Monty Python and Philosophy: Nudge, Nudge, Think, Think

**Favorite Vacation Spot:** 

Florence, Italy

Four Things I Never Leave the House Without: Wallet, Glasses, Cellular Phone, and Hat

Favorite Movie: Miller's Crossing Three Words to Describe Me:

Innovative, imaginative, and wisecracking

Spot in Pittsburgh I Take Out of

Town Visitors to: Oakland (Cathedral of Learning)

Celebrate your Banned Books Readings Monday Sept. 25 7:00 PM Carnegie Library Lecture Hall

# Master of Library and Information Science Degree Program Receives National Re-Accreditation - Sue Alman

Several members of the Pittsburgh Chapter of SLA played an important role in the re-accreditation of the MLIS Program throughout the process. SLA members served on a committee, GAPP (Group to Advise on the Program Presentation), as the School prepared a self-study document, and other SLA members who are SIS alumni and employers were able to meet with the ALA External Review Panel that visited campus on April 2. The Panel examined the MLIS program and met with faculty, students and alumni during their visit.

On June 18th, the Committee on Accreditation (COA) of the American Library Association (ALA) announced that the University of Pittsburgh received continued accreditation of its MLIS Program offered at the School of Information Sciences. This continued accreditation, issued without conditions, will be in effect until 2013 when the program will undergo another review by the COA.

"This continued accreditation recognizes the academic excellence – and reinforces the national reputation – of our MLIS degree program," explains Ronald L. Larsen, Dean of the School of Information Sciences. "This type of review ensures potential and current students that they will receive a quality education and go on to be productive professionals in the library field."

Since 1924, the ALA has presented this process of accrediting intuitions of higher education. Every seven years, MLIS programs submit exhaustive reports to the COA describing and evaluating the mission and goals, curriculum, faculty, admission and recruitment policies, facilities, administration, and financial support of the degree program. Then, after the COA has reviewed the submitted materials, an External Review Committee makes a site visit and prepares an evaluation of the program. The intent is to assess the ability of the program to meet the

1992 Standards for Accreditation of Master's Programs in Library and Information Studies. ALA accredits 61 programs at 56 institutions in the United States, Canada, and Puerto Rico.

According to the ALA, accreditation is a voluntary, nongovernmental, and collegial process of self-review and peer review with two goals: I) to ensure that post-secondary educational institutions and programs meet appropriate standards of quality and integrity; and 2) to improve the quality of education that such institutions offer. This process assures the public that individuals who have graduated from accredited schools or programs have received a quality education. It also certifies that accredited programs meet the standards of the profession. The ALA states that "accreditation indicates that a program demonstrates a commitment to quality and that the program seeks to continue that commitment."

"This process is instrumental in providing a quality educational experience for students," notes Dean Larsen. "It requires us to critically examine our own program to ensure that we're meeting our missions and goals. It also provides us with an objective external review of program policies and particulars. So, in addition to our own evaluation processes which are undertaken on a regular basis, we now have an opportunity to measure the successes of the MLIS Degree Program on a national level."

For more information about the ALA accreditation process, visit <a href="http://www.ala.org/Template.cfm?">http://www.ala.org/Template.cfm?</a>
Section=accreditation.

The School of Information Sciences (SIS) at the University of Pittsburgh is one of the nation's pioneering schools in the education of information professionals, with a history that reaches back more than 100 years. Throughout that century, the School has built

and maintained a tradition of excellence and innovation in education, research, and professional activities pertaining to the information sciences. The School offers several degreegranting programs in Information Science, Library and Information Science, and Telecommunications. The ALAaccredited Master of Library and Information Science degree program has been recognized as one of the top-ten programs by US News & World Report in the magazine's 2007 edition of "America's Best Graduate Schools." The MLIS program as a whole was ranked seventh in the nation, based on a 2005 survey, and the MLIS Specializations received top honors as well.

The SIS faculty, staff, students and programs – uniquely interdisciplinary, multicultural, and international by design – are dedicated to the building of a global society and an informed citizenship based upon access to reliable and useful information.

Upcoming Palinet Workshops
For more info: www.palinet.org

#### **Self-Paced Online:**

9/18 - Managing Copyright Issues 9/18 - US Copyright Law Online 10/30 - Managing Copyright Issues

#### Live Online:

9/25, 27, 29 - HTML Basics Parts I-3 II/3, I0, I7 - Metadata Overview, Making Sense of the Alphabet Soup, Parts I-3

11/7, 9 - Using PDAs in Libraries, Parts 1-2

11/8, 9 - Pop Culture: Unlikely Advocacy Tool, Parts 1-2

### West Virginia University:

10/10 - Emergency Preparedness and Response

### Now and Then - Earl Mounts

#### 50 Years Ago

It is customary at this time of year to review our efforts and take stock of our goals. Enumeration of our triumphs and failures is rather tedious. So I would like to do this in the form of the ever popular quiz. You have undoubtedly answered such quizzes as: Are you a good employee? Are you the sociable type? and Are you an extrovert? How about trying this one called Are You a Good SLA Member? 1) Do you go to an SLA meeting only if you have nothing else to do? 2) Do you answer questionnaires only if they interest you? 3) Do you complain but never constructively criticize? 4) Do you participate only when you are actually assigned a responsibility or hold an office? 5) Do you just pay your dues and collect the publications? 6) Do you contribute to the literature? 7) Do you merely do a satisfactory job in your library? 8) Do you read your library journals but actually put no effort into studying new developments in the field? 9) Do you publicize your library when you have nothing else to do? 10) Do you only occasionally try to interest young people in library work?—Virginia Sternberg, The President's Memo. SLA Pittsburgh Chapter Bulletin, December 1957, p.1.

### 100 Years Ago

The modern librarian, then, finds himself face to face with this problem: how to find the means with which to secure and the room in which to store collections which are already far beyond his ability in either direction, and which are increasing with frightful rapidity. If he

looks ahead even a single century, he finds that the future threatens him with accumulations which cannot possibly be cared for either as to shelfroom or handling or use, in any single building less capacious than that of the Library of Congress or with a staff whose salaries will not aggregate a sum impossible for any institution or organization to meet. The modern librarian, therefore, is compelled to consider the desirability of that division of labor which results in a specialization of libraries. Fortunately for both illustration and precedent, an excellent beginning has been made in this city [New York] in specialization. The carefully selected and admirably administered libraries of the Academy of Medicine and of the Bar Association are excellent illustrations of what ought to be undertaken by and for every profession and important calling in New York. The successful practice of medicine and law in this municipality owes much to these collections, an indebtedness constantly and gratefully acknowledged. With modern methods of transportation and communication, the telephone and the trolley car, the stenographer and the subway, a great collection, well classified and cataloged, conveniently shelved, with plenty of reading tables and good light, in the care of an intelligent staff, is just as convenient as if on the shelves of a library in a private residence. And what a marvelous ministration would be possible, at these centers of thought and expression, and with these large collections of the highest authori-

effort! Professional pride would be aroused, esprit de corps would be intensified, professional skill would be increased, community of interest would be strengthened, and everywhere would be a wider horizon and a broader angle of vision. The experiment is certainly worth trying.—James H. Canfield: The Need for Specialized Libraries, *Independent*, November 15, 1906, p.1155.

# The new SLA Knowledge Management Division is up and running!

The SLA Board of Directors voted in August to approve this new Division, which will offer broad-based programs, communications, and resources that will enable members to expand their competencies in implementing knowledge management in all types of organizations.

To read their scope statement, visit the temporary web site at <a href="http://pantheon.yale.edu/~dstern/kmindex.html">http://pantheon.yale.edu/~dstern/kmindex.html</a>

Programs and continuing education courses are under development for the SLA Annual Conference in Denver. Communication tools such as a web site, a newsletter and a Community of Practice (CoP) are currently being explored.

Interested in becoming more involved? Contact:
Karen Kreizman Reczek
SLA Knowledge Management
Division Chair

karen.reczek@us. bureauveritas.com

SLA-CPIT
Special Libraries
AssociationPittsburgh Chapter

## P.O. Box 23373 Pittsburgh PA 15222

http://www.sla.org/ chapter/cpit/ index.html

The Confluence is the newsletter of the Special Libraries Association - Pittsburgh Chapter. The next issue will be published December 8th, 2006. Article submission deadline is November 27th, 2006.

Please contact Amy Watson at <a href="mailto:amywatson@ppg.com">amywatson@ppg.com</a> with any submissions, issues or concerns relating to the newsletter.



Special Libraries Association - Pittsburgh Chapter assumes no responsibility for the statements and opinions advanced by contributors to the Association's publications. Editorial views do not necessarily represent the official position of Special Libraries Association - Pittsburgh Chapter.

ties in every field of human

© 2006 by Special Libraries Association - Pittsburgh Chapter. Material protected by this copyright may be photocopied for the non-commercial purpose of scholarship or research.